



Medi-Cal Rx

# Updates to the Medi-Cal Rx Physician Administered Drug Policy

October 30, 2025

## What Pharmacy Providers and Prescribers Need to Know

As announced in the alert titled [\*30-Day Countdown: Upcoming Policy Change to Medi-Cal Rx Physician Administered Drugs\*](#), Medi-Cal Rx implemented changes to physician administered drugs (PADs) on October 17, 2025.

In response to feedback from stakeholders, pharmacy providers, and prescribers regarding access concerns for members related to these changes, Medi-Cal Rx has taken steps to ensure members maintain continuing care.

## What Pharmacy Providers and Prescribers Need to Do

Effective October 30, 2025, pharmacy providers should resubmit to Medi-Cal Rx any previously denied claim that was initially submitted on or after October 17, 2025, for which there was a prior paid claim within the 450-day lookback period. If the claim continues to be denied, submit a new prior authorization (PA) request or submit the claim to the member's medical benefit for coverage considerations.

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).