



Medi-Cal Rx

Update: Medi-Cal Rx Physician Administered Drug Temporary Policy Reinstatement

December 11, 2025

What Pharmacy Providers and Prescribers Need to Know

As announced in the alert titled [Updates to the Medi-Cal Rx Physician Administered Drug Policy](#), Medi-Cal Rx implemented policy changes to physician administered drugs (PADs) on October 17, 2025.

In response to feedback from stakeholders, pharmacy providers, and prescribers regarding potential access to care concerns for members related to these changes, Medi-Cal Rx has temporarily reinstated the 450-day paid claim lookback period for PADs retroactive to October 17, 2025. Accordingly, effective today, Medi-Cal Rx has completed the full, temporary reinstatement of the PAD policy that was in place prior to October 17, 2025.

What Pharmacy Providers and Prescribers Need to Do

Effective today, pharmacy providers should resubmit claims with date of service (DOS) on or after October 17, 2025, for drugs that denied with **Reject Code 816 – Pharmacy Drug Benefit Exclusion**. If the claim continues to be denied, either submit the claim to the member's medical benefit for coverage consideration or submit a prior authorization (PA) request to Medi-Cal Rx seeking an exception for pharmacy benefit coverage.

Medi-Cal Rx may consider coverage exceptions with a PA request submitted with the following documentation:

- A detailed rationale explaining why the PAD should be billed as a pharmacy claim rather than a medical claim.
 - Provide the clinical reasoning for why the drug should be administered outside of a clinic or office setting and dispensed through a pharmacy instead.
- Clinical justification establishing medical necessity for the PAD.

Note: Requests for coverage exceptions are evaluated on an individual, case-by-case basis.

At this time, Medi-Cal Rx has completed the full, temporary reinstatement of the PAD policy that was in place prior to October 17, 2025. More information will be shared, when available, as to when and how the PAD policy will be updated permanently.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.