



Medi-Cal Rx

Supplemental Claim Message: Provider Enrollment

February 23, 2026

What Pharmacy Providers Need to Know

Effective June 26, 2026, in order for pharmacy claims to be processed and paid by Medi-Cal Rx, the individual prescriber on the claim (such as doctors, nurse practitioners, or physician assistants) must be enrolled in Medi-Cal using their Type 1 National Provider Identifier (NPI). This requirement also applies to pharmacists initiating prescriptions under their own scope of practice authority. Refer to the alert titled [Requirement for Provider Enrollment in Medi-Cal](#) for more information.

- » **If a provider enrollment application is not approved by June 26, 2026, prescriptions and prior authorization (PA) requests associated with the non-enrolled prescriber will be denied.**

Beginning February 25, 2026, pharmacy claims from non-enrolled prescribers will receive the following new supplemental message at point of sale (POS): *"ACTION REQUIRED! The Prescriber NPI associated with this claim is not enrolled as a Medi-Cal provider. Notify the Prescriber that they are not enrolled with Medi-Cal and need to apply immediately."*

What Pharmacy Providers Need to Do

When a claim is impacted and returns the new supplemental message, pharmacy providers should inform the prescriber that they are not enrolled in Medi-Cal with a Type 1 NPI, and if they are not enrolled by June 26, 2026, Medi-Cal Rx claims will deny for prescriptions written by these non-registered providers.

- » **Applications can take up to 90-180 days to be processed. Incomplete or inaccurate application information can delay processing time.**

Contact Information

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.