Medi-Cal Rx

Mass Adjustment for Incremental Fills for DEA Schedule II Drugs for Impacted Claims with a Date of Service from January 1, 2022, through September 30, 2024

May 8, 2026

Background

Medi-Cal Rx initiated a mass adjustment related to incorrect dispense fee for incremental fills for Drug Enforcement Administration (DEA) Schedule II drugs for claims with a date of service (DOS) on or after January 1, 2022, through September 30, 2024.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims with a DOS on or after January 1, 2022, through September 30, 2024, for DEA Schedule II drugs. For these claims, the dispensing fee was pro-rated rather than allowing a full dispense fee for each incremental fill. Medi-Cal Rx updated the reimbursement methodology for incremental fills on DEA Schedule II drugs on September 30, 2024, to correctly calculate and pay the full dispense fee for each incremental fill on DEA Schedule II drugs per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on behalf of pharmacy providers which may result in an amount owed to you, an amount you owe DHCS, or no net change to the amount you were already reimbursed.

Adjustments have been made for some of the impacted claims with a DOS on or after January 1, 2022, through September 30, 2024, and will appear on the remittance advice (RA) between May 22, 2026, and July 7, 2026. Adjustments for the remaining claims with a DOS January 1, 2022, through September 30, 2024, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by pharmacy providers at this time.

Adjustments for the impacted claims with a DOS on or after January 1, 2022, through September 30, 2024, will appear on the RA between May 22, 2026, and July 7, 2026. On the RA, impacted pharmacy providers will see a reversal of the original claim and a new claim processed (same member, Rx number, DOS, NDC, etc.) to reflect the adjustment. The Mass

Adjustment Notification Number, **MCRX 0222-A**, will appear on the RA for all reprocessed claims.

If an impacted pharmacy provider disagrees with an adjustment, they may take one of the following actions:

- Submit a *Medi-Cal Rx Provider Pharmacy Claim Appeal* (DHCS 6571) form within three months of the new Medi-Cal Rx RA date.
- Submit a *Medi-Cal Rx Provider Pharmacy Claim Inquiry* (DHCS 6570) form (CIF) within six months of the new Medi-Cal Rx RA date.

The forms contain completion instructions and are located on the Forms & Information page on the Medi-Cal Rx Provider Portal.

For more information about this and other mass adjustment activities, refer to the Mass Adjustments page located on the Medi-Cal Rx Provider Portal. For additional assistance, pharmacy providers may send a secured email to MediCalRxEducationOutreach@primetherapeutics.com and include, if appropriate, any claim-specific information with the correspondence.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.