



Medi-Cal Rx

Fee-for-Service Transition Town Hall

September 10, 2026

Background

On **January 1, 2027**, the Department of Health Care Services (DHCS) will transition approximately 2 million Medi-Cal members with Unsatisfactory Immigration Status (UIS) from the Medi-Cal managed care delivery system to Medi-Cal fee-for-service (FFS).

Guidance from the federal Centers for Medicare & Medicaid Services (CMS) states that federal Medicaid funding for emergency services for members with UIS is only available for services actually delivered, not for managed care capitation. Because managed care capitation is not used directly for delivered services, UIS members must move to FFS to maintain federal funding and avoid significant state-only costs.

This is a delivery system change, not an eligibility change. Members will keep full-scope Medi-Cal if they renew on time.

What Pharmacy Providers and Prescribers Need to Do

Pharmacy providers and prescribers should attend the public [Fee-for-Service Transition Town Hall](#) DHCS is hosting on **Wednesday, September 30, 2026, at 10 a.m. Pacific Time (PT)**.

The Town Hall is designed to help providers and advocates deliver clear, consistent, and plain-language guidance throughout the transition. This session will cover the following topics:

- An overview of the federally required transition
- Which Medi-Cal members are impacted
- Key Medi-Cal changes in 2026 – 2027, including the move to FFS
- What is changing and what is staying the same for members
- What providers need to do to prepare
- Tools and resources to help guide members through the transition

Pharmacy providers and prescribers can also review the [Policy Guide for Transition of the Unsatisfactory Immigration Status Population from Managed Care to Medi-Cal Fee-for-Service](#) to understand the upcoming changes and prepare for the transition.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.