



Medi-Cal Rx

Mass Adjustment for Commercialized COVID-19 Vaccines Reimbursement for Impacted Claims with a Date of Service October 1, 2024, through May 16, 2025

September 4, 2026

Background

Medi-Cal Rx initiated a mass adjustment related to commercialized COVID-19 vaccines administered by Vaccines for Children (VFC) and non-VFC enrolled pharmacies for claims with a date of service (DOS) on or after October 1, 2024, through May 16, 2025.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims with a DOS on or after October 1, 2024, through May 16, 2025, for commercialized COVID-19 vaccines administered by VFC and non-VFC enrolled pharmacies. For these impacted claims, the updates include a new reimbursement methodology. Medi-Cal Rx updated the reimbursement methodology for COVID-19 vaccines on May 16, 2025, to correctly calculate reimbursement for COVID-19 vaccine claims per the Department of Health Care Services' (DHCS) policy.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on behalf of pharmacy providers which may result in an amount owed to you or an amount you owe DHCS.

Adjustments have been made for some of the impacted claims with a DOS on or after October 1, 2024, through May 16, 2025, and will appear on the September 18, 2026, and September 25, 2026, remittance advices (RAs). Adjustments for the remaining claims with a DOS on or after October 1, 2024, through May 16, 2025, will be processed at a later date and a separate alert will be published when the next adjustment commences.

What Pharmacy Providers Need to Do

No action is required by pharmacy providers at this time.

Adjustments for the impacted claims with a DOS on or after October 1, 2024, through May 16, 2025, will appear on the RA between September 18, 2026, and September 25, 2026. On the RA, impacted pharmacy providers will see a reversal of the original claim and a new claim processed (same member, Rx number, DOS, NDC, etc.) to reflect the adjustment. The Mass Adjustment Notification Number, **MCRX 0221-A**, will appear on the RA for all reprocessed claims.

If an impacted pharmacy provider disagrees with an adjustment, they may take one of the following actions:

- Submit a [Medi-Cal Rx Provider Pharmacy Claim Appeal \(DHCS 6571\)](#) form within three months of the new Medi-Cal Rx RA date.
- Submit a [Medi-Cal Rx Provider Pharmacy Claim Inquiry \(DHCS 6570\)](#) form (CIF) within six months of the new Medi-Cal Rx RA date.

The forms contain completion instructions and are located on the [Forms & Information](#) page on the [Medi-Cal Rx Provider Portal](#).

For more information about this and other mass adjustment activities, refer to the [Mass Adjustments](#) page located on the [Medi-Cal Rx Provider Portal](#). For additional assistance, pharmacy providers may send a secured email to MediCalRxEducationOutreach@primetherapeutics.com and include, if appropriate, any claim-specific information with the correspondence.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.