Medi-Cal Rx

Coming Soon: Medi-Cal Provider Enrollment Requirement

October 29, 2026

Background

Pursuant to federal and state regulations, providers who order, refer, and/or prescribe for Medi-Cal members must be enrolled in Medi-Cal with their individual (Type 1) National Provider Identifier (NPI). In order for Medi-Cal pharmacy claims to be processed and paid, the individual provider on the claim must be enrolled in Medi-Cal. The Department of Health Care Services (DHCS) is planning to initiate the phased approach for full enforcement of this requirement for pharmacy claims beginning in March 2027. For additional information, visit DHCS' Medi-Cal ORP Enforcement Outreach and Engagement page.

What Pharmacy Providers and Prescribers Need to Know

In **March 2027**, Medi-Cal Rx plans to apply **pharmacy claim edits** to enforce the provider enrollment requirement, with exceptions.

- » **Exceptions include, but are not limited to, claims for prescriptions written by the following:**
  - **Physicians (MD or DO)**
  - **Advanced practice clinicians (physician assistants or nurse practitioners)**
  - **Students/residents**
  - **Pharmacists**
  - **Dental providers**

Note: Inclusion of these provider types in pharmacy claim edits will occur at a later date.

Once enforcement begins, members whose prescriptions are denied for provider non-enrollment will need to obtain a new prescription from an enrolled prescriber.

What Pharmacy Providers and Prescribers Need to Do

- Prescribers not yet enrolled should immediately submit their Medi-Cal provider enrollment application via the Provider Application and Validation for Enrollment (PAVE) Portal to allow time for review and approval prior to implementation of claim edits.
  - » **Submitting an enrollment application does not complete enrollment. The application must be reviewed and approved before March 2027.**
- Prescribers should verify Medi-Cal provider enrollment status by confirming their individual NPI is found on the *Enrolled Providers* list.

- Refer to the alert titled *Now Active: Supplemental Claim Message: Provider Enrollment* and continue to inform prescribers that they are not enrolled in Medi-Cal whenever claims receive the supplemental messaging at point of sale (POS).
- Refer to the **Provider Enrollment Requirement tab** on the Education & Outreach page of the Medi-Cal Rx Provider Portal for enrollment requirements, updates, and related resources.
- Refer to the Medi-Cal ORP Enforcement Outreach and Engagement page for updates and related resources including the Prescribers and Billing Providers FAQ and the Ordering, Referring, and Prescribing (ORP) Medi-Cal Provider Enrollment Town Hall #2 presented on September 24, 2026, which included the planned timeline for enforcement implementation.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.