Medi-Cal Rx

Mass Adjustment for Erroneous Vaccines For Children Enrollment for Impacted Claims with a Date of Service December 17, 2024, through July 21, 2025

November 2, 2026

Background

Medi-Cal Rx initiated a mass adjustment for claims submitted by pharmacy providers who were erroneously enrolled in or disenrolled from the Vaccines for Children (VFC) program, with a date of service (DOS) from December 17, 2024, through July 21, 2025.

What Pharmacy Providers Need to Know

Medi-Cal Rx identified a claims processing issue affecting a select number of claims with a DOS on or after December 17, 2024, through July 21, 2025, due to pharmacy providers being erroneously enrolled in or disenrolled from the VFC program. For the impacted claims, an incorrect reimbursement methodology was applied. Medi-Cal Rx corrected the pharmacy provider's National Provider Identifier (NPI) on July 21, 2025, to reflect the appropriate VFC enrollment status of the impacted NPIs and accurately calculate reimbursement for the affected claims per the Department of Health Care Services' (DHCS) policy. Claims submitted by non-VFC pharmacies for members 18 years of age and younger will deny with **Reject Code 60 – Product/Service Not Covered for Patient Age** for VFC vaccines.

Medi-Cal Rx has identified the impacted net paid claims and will be adjusting these claims on behalf of pharmacy providers which may result in an amount owed to you, an amount you owe DHCS, or no net change to the amount you were already reimbursed.

Adjustments have been made for some of the impacted claims with a DOS on or after December 17, 2024, through July 21, 2025, and will appear on the November 16, 2026, remittance advice (RA).

What Pharmacy Providers Need to Do

No action is required by pharmacy providers at this time.

Adjustments for the impacted claims with a DOS on or after December 17, 2024, through July 21, 2025, will appear on the November 16, 2026, RA. On the RA, impacted pharmacy providers will see a reversal of the original claim and a new claim processed (same member, Rx number, DOS, NDC, etc.) to reflect the adjustment. The Mass Adjustment Notification Number, **MCRX 0226-A**, will appear on the RA for all reprocessed claims.

If an impacted pharmacy provider disagrees with an adjustment, they may take one of the following actions:

- Submit a *Medi-Cal Rx Provider Pharmacy Claim Appeal* (DHCS 6571) form within three months of the new Medi-Cal Rx RA date.
- Submit a *Medi-Cal Rx Provider Pharmacy Claim Inquiry* (DHCS 6570) form (CIF) within six months of the new Medi-Cal Rx RA date.

The forms contain completion instructions and are located on the Forms & Information page on the Medi-Cal Rx Provider Portal.

For more information about this and other mass adjustment activities, refer to the Mass Adjustments page located on the Medi-Cal Rx Provider Portal. For additional assistance, pharmacy providers may send a secured email to MediCalRxEducationOutreach@primetherapeutics.com and include, if appropriate, any claim-specific information with the correspondence.

Contact Information

If you have any questions regarding the mass adjustment, call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.