



Medi-Cal Rx Options for PA Submission Guide

December 31, 2020

The transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) providers, to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA), goes into effect April 1, 2021.

This article serves as a guide that outlines what options pharmacies and prescribers will have to submit Prior Authorizations (PAs) to Medi-Cal Rx.

Prior Authorization Submission Options

Starting April 1, 2021, pharmacies and prescribers can submit PAs using the channels outlined below.

PA Submission Channels	
Channel	Functions
Medi-Cal Rx Secure Provider Portal	<ul style="list-style-type: none">• Submit a PA request. *• Inquire about the status of a PA request submitted via any submission method.• Cancel an "In Progress" PA request submitted via the Portal or P4 Transaction.• Add additional information to an existing "In Progress" PA submitted via the Portal or P4 Transaction.• Attach documents to an "In Progress" PA submitted via the Portal or P4 Transaction.

PA Submission Channels

Channel	Functions
CoverMyMeds® (CMM)	<ul style="list-style-type: none"> • CMM Interacts in real time with FirstRxSM and MRxDecideSM. <ul style="list-style-type: none"> – Clinical Decision Module questions presented directly to the prescriber. • Covered alternatives presented in real time. • Clinical information submitted by the prescriber may allow for real-time approvals. • Cases requiring further review will be routed to the MMA clinician team for additional evaluation of medical necessity.
Fax	<ul style="list-style-type: none"> • Fax # (800-869-4325) will be effective 1/1/2021. • Providers can submit a PA request via fax by utilizing the following approved forms: <ul style="list-style-type: none"> – 50-1 – 50-2 – 61-211 – New Medi-Cal Rx PA Request Form • Providers can submit additional documentation to the same fax number (800-869-4325). • Unapproved Forms: Providers will be faxed with the correct form and directed to the Secure Web Portal to obtain approved fax forms.
National Council for Prescription Drug Programs (NCPDP) transaction using the pharmacy Point-of-Sale (POS) system **	<ul style="list-style-type: none"> • P4: Pharmacy is able to request a PA by submitting the basic claim information (beneficiary, drug, prescriber, etc.) along with clinical information (diagnosis, dosing, justification, etc.). *** • P3: Inquire about status of a PA request submitted via P4 transaction. • P2: Cancel an “In Progress” PA request submitted via P4 transaction.

PA Submission Channels	
Channel	Functions
Mail	Customer Service Center PO Box 730 Rancho Cordova, CA 95741-0730

* PA Requests will flow from the Provider PA Portal to Medi-Cal Rx Customer Service Center (CSC) staff who will review the request and make a determination or request additional information (if needed) within 24 hours of submission.

** If using the NCPDP transactions via a pharmacy POS system to submit a PA request, pharmacies must go to the portal to upload attachments or fax additional information to the CSC when needed.

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