Medi-Cal Rx Options for PA Submission Guide

December 31, 2020; Rev: October 1, 2021

The transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) providers, to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA), goes into effect January 1, 2022.

This article serves as a guide that outlines what options pharmacies and prescribers will have to submit prior authorizations (PAs) to Medi-Cal Rx.

Prior Authorization Submission Options

Starting January 1, 2022, pharmacies and prescribers can submit PAs using the channels outlined below.

PA Submission Channels	
Channel	**Functions**
Medi-Cal Rx Secured Provider Portal	• Submit a PA request. * • Inquire about the status of a PA request submitted via any submission method. • Cancel an "In Progress" PA request submitted via the Secured Provider Portal or P4 Transaction. • Add additional information to an existing "In Progress" PA submitted via the Secured Provider Portal or P4 Transaction. • Attach documents to an "In Progress" PA submitted via the Secured Provider Portal or P4 Transaction.

PA Submission Channels	
Channel	**Functions**
CoverMyMeds® (CMM)	• CMM Interacts in real time with FirstRx℠ and MRx Decide. − Clinical Decision Module questions presented directly to the prescriber. • Covered alternatives presented in real time. • Clinical information submitted by the prescriber may allow for real-time approvals. • Cases requiring further review will be routed to the MMA clinician team for additional evaluation of medical necessity. • CMM allows prescribers to submit, add information to, inquire about, or cancel a PA. • More information can be found in the Medi-Cal Rx: CoverMyMeds How-To Guide (under Reference Materials at www.medi-calrx.dhcs.ca.gov/provider/forms) or on the CMM website: www.covermymeds.com.

Fax	• Fax # (800-869-4325) will be effective on the Go-Live date.
	• Providers can submit a PA request via fax by utilizing the following approved forms:
	   − 50-1
	   − 50-2
	   − 61-211
	   − New *Medi-Cal Rx PA Request Form*
	• Providers can submit additional documentation to the same fax # (800-869-4325).
	• **Unapproved Forms:** Providers will be faxed the correct form and directed to the Medi-Cal Rx Provider Portal to obtain approved fax forms.

DHCS

PA Submission Channels	
Channel	**Functions**
National Council for Prescription Drug Programs (NCPDP) transaction using the pharmacy Point-of-Sale (POS) system **	• P4: Pharmacy is able to request a PA by submitting the basic claim information (beneficiary, drug, prescriber, etc.) along with clinical information (diagnosis, dosing, justification, etc.). *** • P3: Inquire about status of a PA request submitted via P4 transaction. • P2: Cancel an "In Progress" PA request submitted via P4 transaction.
Mail	Medi-Cal Rx Customer Service Center P.O. Box 730 Rancho Cordova, CA 95741-0730

* PA requests will flow from the Medi-Cal Rx Secured Provider Portal to Medi-Cal Rx Customer Service Center (CSC) staff who will review the request and make a determination or request additional information (if needed) within 24 hours of submission.

** If using the NCPDP transactions via a pharmacy POS system to submit a PA request, pharmacies must go to the Medi-Cal Rx Secured Provider Portal to upload attachments or fax additional information to the CSC when needed.

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