



# Medi-Cal Rx Pharmacy Providers Electronic Funds Transfer (EFT) Setup and Opt-Out

January 21, 2021

The Department of Health Care Services (DHCS) continues to make significant progress and movement toward a full assumption of operations of all pharmacy services on April 1, 2021, to Medi-Cal Rx. To help facilitate a smooth and effective transition for Medi-Cal pharmacy providers, DHCS will be transferring previously established Electronic Fund Transfer (EFT) account information from the existing Medi-Cal fee-for-service (FFS) Fiscal Intermediary to Medi-Cal Rx. However, for those pharmacy providers that do *not* wish to have their EFT account information transferred over to Medi-Cal Rx for use after the April 1, 2021, assumption of operations, an option to “opt out” is available. Note: Pharmacy providers that submitted their opt-out requests during the first opportunity in October / November 2020 need not opt out a second time.

EFT allows pharmacy providers the option of receiving Medi-Cal payments via direct deposit. Through EFT, pharmacy providers can have their payments electronically deposited into their bank accounts and eliminate the need for paper warrants.

No action is required on the part of Medi-Cal pharmacy providers that have previously established EFT account information from the existing Medi-Cal FFS Fiscal Intermediary that do *not* wish to opt out of the transfer. EFT account information for those providers will be used after the Medi-Cal Rx April 1, 2021, assumption of operations.

## EFT Account Transfer Opt-Out Instructions

Medi-Cal pharmacy providers that do *not* want their previously established EFT account information transferred from the existing Medi-Cal FFS Fiscal Intermediary to Medi-Cal Rx must provide their objection to the [RxCarveOut@dhcs.ca.gov](mailto:RxCarveOut@dhcs.ca.gov) mailbox **by close of business February 18, 2021**, using the Subject Line “**Medi-Cal Rx EFT Opt Out.**” The email must include the following information:

- Pharmacy Name
- National Provider Identifier (NPI)

- Provider Owner Number
- Authorized Individual Name
- Phone Number for Authorized Individual

No further action is required. Completed submissions with the required information will be processed, and the corresponding EFT account information for the pharmacy will *not* be transferred to Medi-Cal Rx.

## New or Modified EFT Account Setup Instructions

Medi-Cal pharmacy providers now have the opportunity to provide new or modified EFT account information for use with Medi-Cal Rx. In order to provide this information, the Medi-Cal pharmacy provider must have previously completed the Medi-Cal Rx secure Web Portal registration. For detailed registration and training instructions, providers can access the [Education and Outreach training and registration page](#). Questions regarding the Medi-Cal Rx secure Web Portal registration may be directed to [MediCalRxEducationOutreach@MagellanHealth.com](mailto:MediCalRxEducationOutreach@MagellanHealth.com). Please be advised that the registration process is not immediate. It includes a verification step using a personal identification number (PIN) letter sent via USPS, which must be completed in advance of logging into the Medi-Cal Rx secure Web Portal.

Registered users who wish to provide new or modified EFT account information to Medi-Cal Rx for use after the Medi-Cal Rx assumption of operations may do so at the following link: <https://medi-calrx.dhcs.ca.gov/>.

Registered users should log in and select “Finance Portal” from the left-hand sidebar menu to access the banking information page.

Please note that EFT information from the existing Medi-Cal FFS Fiscal Intermediary will not be viewable at this link. This link is to be used to insert new or replacement EFT information.

Questions regarding the Medi-Cal Rx EFT Setup feature may be directed to [MediCalRxFinancePortalSupport@magellanhealth.com](mailto:MediCalRxFinancePortalSupport@magellanhealth.com).

The entire dedicated Medi-Cal Rx website will be fully operational by April 1, 2021. In the meantime, DHCS encourages Medi-Cal providers, health plans, beneficiaries, and other interested parties to sign up for the [Medi-Cal Rx Subscription Service](#) (MCRxSS), which allows interested parties to sign up and receive Medi-Cal Rx updates in near real-time by email.