



Provider Testing Notification

January 19, 2021

As previously announced in November 2020, given the ongoing challenges and constantly evolving health care landscape associated with the unprecedented COVID-19 public health emergency (PHE), the Department of Health Care Services (DHCS), in partnership and collaboration with Magellan Medicaid Administration, Inc. (MMA), lengthened the time for the full implementation of the transition to Medi-Cal Rx by three (3) months, to April 1, 2021. Between now and the end of March, DHCS and Magellan will continue to dedicate their combined efforts and rigorous preparations for full implementation, and, in the interim, all current processes and protocols, both effectuated by DHCS and by our Medi-Cal Managed Care Plans (MCPs), respectively, remain unchanged and in place.

Pharmacy Testing

MMA encourages pharmacies to submit test transactions prior to the full implementation of Medi-Cal Rx on April 1, 2021 to ensure connectivity and uncover any software issues prior to Assumption of Operations (AOO). If you would like to submit test claims, please email MRxPharmacyTesting@magellanhealth.com with your Contact Name, Phone Number, Pharmacy National Provider Identifier (NPI), and Switch information. If you have already completed testing with MMA, you do not have to retest again.

Batch and Paper Submitters

If you are currently submitting batch or paper pharmacy claims and expect to continue submitting either batch or paper after April 1, 2021, please email MRxPharmacyTesting@magellanhealth.com to be contacted by MMA for further information. Please mention Batch/Paper Claim in the subject line of the email.

Additional Information

Please refer to www.medi-calrx.dhcs.ca.gov for additional information and announcements.