



# Provider Testing Notification

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January 19, 2021; Rev. May 20, 2021

The Department of Health Care Services (DHCS) has delayed the planned Go-Live date of April 1, 2021, for Medi-Cal Rx because of the need to review new conflict avoidance protocols submitted by Magellan Health, Inc. (Magellan), the project's contracted vendor.

DHCS anticipates providing further information in May. In the interim, all current processes and protocols effectuated by DHCS and by our Medi-Cal Managed Care Plans (MCPs), respectively, remain unchanged and in place.

## Pharmacy Testing

Magellan Medicaid Administration, Inc. (MMA) encourages pharmacies to submit test transactions prior to the full implementation of Medi-Cal Rx to ensure connectivity and uncover any software issues prior to Assumption of Operations (AOO). If you would like to submit test claims, please email [MRxPharmacyTesting@magellanhealth.com](mailto:MRxPharmacyTesting@magellanhealth.com) with your Contact Name, Phone Number, Pharmacy National Provider Identifier (NPI), and Switch information. If you have already completed testing with MMA, you do not need to retest.

## Batch and Paper Submitters

If you are currently submitting batch or paper pharmacy claims and expect to continue submitting either batch or paper after the new Go-Live date, please email [MRxPharmacyTesting@magellanhealth.com](mailto:MRxPharmacyTesting@magellanhealth.com) to be contacted by MMA for further information and mention Batch/Paper Claim in the subject line of the email.

## Additional Information

Refer to the [Medi-Cal Rx Web Portal](#) for additional information and announcements.