



Provider Testing Notification

January 19, 2021

Given the ongoing challenges and constantly evolving health care landscape associated with the unprecedented COVID-19 public health emergency (PHE), the Department of Health Care Services (DHCS), in partnership and collaboration with Magellan Medicaid Administration, Inc. (Magellan), has decided to lengthen the time for the full implementation of the transition to Medi-Cal Rx by three (3) months. DHCS and Magellan will continue to dedicate their combined efforts and rigorous preparations toward Assumption of Operations (AOO) for Medi-Cal Rx on April 1, 2021. In the interim, all current processes and protocols, both effectuated by DHCS and by our Medi-Cal Managed Care Plans (MCPs), respectively, will remain unchanged and in place until Medi-Cal Rx launches.

Continue Current Operations

Do not change any current business processes for Pharmacy Administration Services. Please continue to follow the current pharmacy claim submission guidelines as indicated in the current Payer Specification Sheet.

Pharmacy Testing

MMA encourages pharmacies to submit test transactions prior to the transition to ensure connectivity and uncover any software issues prior to AOO. MMA will resume accepting test claims from pharmacies after the first of the new year, 2021. If you would like to submit test claims, please email MRxPharmacyTesting@magellanhealth.com with your Contact Name, Phone Number, Pharmacy National Provider Identifier (NPI), and Switch information. If you have already completed testing with MMA, you do not have to retest again.

Batch and Paper Submitters

If you are currently submitting batch or paper pharmacy claims and expect to continue to submit either batch or paper, please email MRxPharmacyTesting@magellanhealth.com to be contacted by MMA for further information. Please mention Batch/Paper Claim in the subject line of the email.

Additional Information

Please refer to www.medi-calrx.dhcs.ca.gov for additional information and announcements.