



Medi-Cal Rx Transition Pharmacy Cutoff Instructions

November 1, 2021

Effective January 1, 2022, Magellan Medicaid Administration, Inc. (Magellan) will reach full assumption of operations for Medi-Cal Rx. All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plans (MCPs), will transition to Magellan.

In anticipation of this transition, there are some early cutoff activities with the current FFS Fiscal Intermediary (FI), outlined below, that are required to ensure a successful transition to Magellan. These early cutoff activities include:

- **Pharmacy Paper Claim Submitters:** The cutoff for claims processing for paper claim submissions to the current FFS FI is December 12, 2021. Paper claim submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy Computer Media Claim (CMC) Batch Submitters:** The cutoff for the receipt of pharmacy CMC claim submissions is December 12, 2021 at 11:59 p.m. CMC claims sent to the current FFS FI on or after December 12, 2021 will be rejected. For batch claim submissions after this cutoff, the Department of Health Care Services (DHCS) recommends that submitters prepare these files per the [Medi-Cal Rx Payer Sheets](#), and hold the file and submit it to Medi-Cal Rx on or after January 1, 2022.
- **Pharmacy Claim Inquiry Forms (CIFs):** The cutoff for the receipt of pharmacy CIFs to the current FFS FI is December 12, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy Appeals:** The cutoff for the receipt of pharmacy Appeals to the current FFS FI is November 29, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy TAR Fax Lines:** The existing pharmacy TAR fax lines (800-869-4325, 800-371-0712, 800-829-4325, 800-641-1021, 213-346-9424, 209-933-9593) will be shut down on December 31, 2021 at 5:00 p.m. These numbers will transition to Medi-Cal Rx, and

are scheduled to be available for Fax Prior Authorizations and attachments for Medi-Cal Rx on January 1, 2022.

- **Pharmacy TAR Fax Attachment Line:** The existing free form attachments for electronic TARs fax line (877-270-8779) will continue to operate for non-carved out pharmacy services and medical services. As of January 1, 2022, the pharmacy free form attachments line for Medi-Cal Rx is 800-869-4325.

DHCS strongly encourages the Medi-Cal provider community to closely monitor upcoming Medi-Cal Rx bulletins for additional information regarding any future updates.