



Medi-Cal Rx Transition Pharmacy Cutoff Instructions

Updated February 19, 2021

The Department of Health Care Services (DHCS) is delaying the planned Go-Live date of April 1, 2021 for Medi-Cal Rx. For more information, please see our [recent alert](#). The cutoff dates listed below will be revised once a new Go-Live date is announced.

Effective April 1, 2021, Magellan Medicaid Administration, Inc. (MMA) will reach full assumption of operations for Medi-Cal Rx. All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plans (MCPs), will transition to MMA.

In anticipation of this transition, there are some early cutoff activities with the current Fiscal Intermediary (FI) outlined below that are required to ensure a successful transition to MMA. These early cutoff activities include the following:

- **Pharmacy Paper Claim Submitters:** The cutoff for claims processing for paper claim submissions to the current FI is March 14, 2021. Paper claim submissions received after this date will be routed to Medi-Cal Rx for processing on April 1, 2021.
- **Pharmacy Claim Inquiry Forms (CIFs) and Appeals:** The cutoff for the receipt of pharmacy CIFs and Appeals to the current FI is March 14, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on April 1, 2021.
- **Pharmacy Computer Media Claim (CMC) Batch Submitters:** The cutoff for the receipt of pharmacy CMC submissions is March 14, 2021 at 11:59 p.m. CMC claims sent to the current FI on or after March 14, 2021 will be rejected. For batch claim submissions after this cutoff, Department of Health Care Services (DHCS) recommends that submitters prepare these files per the [Medi-Cal Rx Payer Sheet](#) and then hold the files and submit them to Medi-Cal Rx on or after April 1, 2021.
- **Pharmacy Treatment Authorization Request (TAR) Fax Lines:** The existing pharmacy TAR fax lines (800-869-4325, 800-371-0712, 800-829-4325, 800-641-1021, 213-346-9424, 209-933-9593) will be shut down on March 31, 2021 at 5:00 p.m. These numbers will be transitioned to Medi-Cal Rx and are scheduled to be available for Fax Prior Authorizations and attachments for Medi-Cal Rx on April 1, 2021.
- **Pharmacy TAR Fax Attachment Line:** The existing free-form attachments for the electronic TAR fax line (877-270-8779) will continue to operate for non-carved out pharmacy services and medical services. As of April 1, 2021, the pharmacy free-form attachments line for Medi-Cal Rx is 800-869-4325.

DHCS strongly encourages the Medi-Cal provider community to closely monitor upcoming Medi-Cal Rx bulletins for additional information regarding any future updates.