Secured Provider Portal Registration

March 24, 2021

What is Medi-Cal Rx?

As of January first, Medi-Cal Rx will take over the Pharmacy benefits for Medi-Cal. Pharmacy providers and prescribers will now be required to submit all pharmacy prior authorizations to Medi-Cal Rx. This will include services that are billed on a pharmacy claim form, not on a medical or institutional claim form.

This includes things like outpatient drugs, pharmacy reimbursable physician-administered drugs, certain medical supplies, and enteral nutrition products that are billed on pharmacy claim, not on an institutional or medical claim.

What Should I Do Now?

Start by visiting the new Secure Medi-Cal Rx Provider Portal to review general information about the transition and to access registration and training. This portal serves as a platform to educate and communicate on Medi-Cal Rx resources, tools, and information. To stay informed, sign up for the Medi-Cal Rx Subscription Service (MCRxSS). Similarly, closely monitor Medi-Cal Rx Bulletins & News for additional information regarding any future updates.

Next, register for the Secure Medi-Cal Rx Provider Portal. Providers will need to complete registration for the User Administration Console (UAC) application. UAC is a registration tool that controls and manages a user's access to the secure section of the Medi-Cal Rx Provider Portal and associated applications.

The following systems are available in the secure section on the Medi-Cal Rx Provider Portal:

• Prior Authorization System
• Secure Chat and Messaging Features
• Beneficiary Eligibility Lookup
• Web and Batch Claims Submission
• Education & Outreach Calendar and Training Registration

Refer to the UAC Quick Start Guide and the information below for assistance with registering for UAC.

UAC Registration

All Medi-Cal Rx providers, including pharmacies, prescribers, and their staff, will need to complete registration to access education and outreach training calendars, training course enrollment, and resources located in the Medi-Cal Rx Learning Management System (LMS), Saba. All education and outreach events will be posted in a calendar on Saba and providers will have the ability to enroll in web-based, instructor-led, or computer-based training. To access Saba, providers need to utilize the UAC application. Click the hyperlink under "Medi-Cal Rx Training" on the Education & Outreach page of the Medi-Cal Rx Provider Portal, or go directly to the UAC website. Office hours are available to assist providers in successfully completing UAC registration. To register for an Office Hours session, please email MediCalRxEducationOutreach@MagellanHealth.com and include the following information in your email: name of individual, provider name, National Provider Identifier (NPI), phone number, email address, and your preferred date and time.

Register
I do NOT have a User ID and need to initiate registration to become a Delegated Administrator.

Complete Registration
I have received my PIN and need to complete registration to become a Delegated Administrator.

To register, visit the UAC.
- Click **Register**
- Complete required fields (*)
- Click **Validate Org**
- Continue entering as many IDs as necessary
- Click **Submit**

You will receive a letter with a PIN number.
- Return to the UAC website
- Click **Complete Registration**
- Complete required fields (*)
- Click **Validate Org**
- Continue entering and validating all necessary IDs
- Click **Submit**

You will receive an email with an activation link (check spam or junk folder).
- Click activation link
- Confirmation screen appears indicating *You Have Been Successfully Added*
- Click on link in confirmation screen directing you to UAC application
- Here you can assign access and create accounts

Assign access/privileges and organizations.
- The first time you log into UAC, set up multifactor authentication
- Continue with sections 2.0, 3.0, and 4.0 in the Medi-Cal Rx UAC Quick Start Guide

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