



# Medi-Cal Rx Monthly Bulletin

April 1, 2021

The monthly bulletin consists of alerts, bulletins and notices posted to the [Medi-Cal Rx Web Portal](#) within the previous month.

## Contents

1. [Changes to the Contract Drugs List Effective April 1, 2021](#)
2. [Updates to the List of Covered Enteral Nutrition Products](#)
3. [Medi-Cal Provider Training Schedule](#)
4. [Prescriber Phone Campaign](#)
5. [Medi-Cal Rx Readiness Survey](#)
6. [Pharmacy Provider Self-Attestation Period Begins April 2021](#)
7. [Portal Registration](#)

## 1. Changes to the Contract Drugs List Effective April 1, 2021

The below changes have been made to the Contract Drugs List effective April 1, 2021.

For more information, see the [Contract Drugs List](#) on the Medi-Cal Rx Web Portal.

Drug Name	Description	Effective Date
Asenapine	FDA-approved indication specific to beneficiaries residing in nursing home removed.	April 1, 2021
Cabotegravir/Rilpivirine	Added to CDL with a restriction.	April 1, 2021
Exenatide	Extended release injectable suspension vial obsolete. Removed from CDL.	April 1, 2021
Leuprolide Acetate	Injection and powder for injection removed from CDL. Labeler restriction updated to 00074 only.	April 1, 2021

Drug Name	Description	Effective Date
Lurasidone Hydrochloride	FDA approved indication specific to beneficiaries residing in nursing home removed.	April 1, 2021
Morphine Sulfate/Naltrexone	Drug obsolete. Removed from CDL.	April 1, 2021
Nevirapine	Labeler restriction (00597) added to liquid only.	April 1, 2021
Propranolol	Additional liquid strength (1.28 mg/ml) added to CDL with a restriction.	April 1, 2021
Relugolix	Added to CDL with a restriction.	April 1, 2021
Sodium Zirconium Cyclosilicate	Added to CDL with labeler code restriction.	April 1, 2021

## 2. Updates to the List of Covered Enteral Nutrition Products

Effective for dates of service on or after March 1, 2021, the [List of Covered Enteral Nutrition Products](#) has been updated on the Medi-Cal Rx Web Portal. Effective for dates of service on or after April 1, 2021, products deleted from the List of Covered Enteral Nutrition Products will no longer be reimbursable, even with an approved prior authorization. The Maximum Acquisition Cost (MAC) for these products is no longer guaranteed.

## 3. Medi-Cal Provider Training Schedule

The transition of all administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plan (MCP) providers, will transition to the new Medi-Cal Rx vendor, Magellan Medicaid Administration, Inc. (MMA).

This article serves as a guide to outline the trainings planned for March 2021 until the Medi-Cal Rx implementation that will assist pharmacy providers, prescribers, and their staff as they transition to Medi-Cal Rx.

## User Administration Console Training

All Medi-Cal Rx pharmacy providers, prescribers, and their staff will need to complete registration in order to access the secure areas of the Medi-Cal Rx Web Portal. Access to the secured Medi-Cal Rx Provider Portal starts with registration via the User Administration Console (UAC) application.

### Training Information:

To assist pharmacy providers, prescribers, and their staff with UAC registration, there are job aids and computer-based trainings (CBTs) available to walk users through the registration process. Those materials are as follows:

- [UAC Quick Start Guide](#)
- [UAC Tutorial #1: Start Registration Process](#)
- [UAC Tutorial #1a: Alternate Address Instructions](#)
- [UAC Tutorial #2: Complete Registration](#)
- [UAC Tutorial #3: Granting Access for Yourself and Staff](#)

If you run into any issues or have any questions about the UAC registration process, feel free to attend an office hours session with one of our Pharmacy Representatives (PSRs) who can assist with the process.

To register for a UAC office hours session, please email the Medi-Cal Rx Education and Outreach Team at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) and provide the following information in your email:

- Name of individual
- Provider name
- National Provider Identifier (NPI)
- Phone #
- Email address
- Preferred date and time of Office Hours session

As of April 1, 2021, UAC Office Hours Sessions will be offered on an as-needed basis. Please contact the Medi-Cal Rx Education and Outreach Team at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) to schedule a session.

## Saba LMS Training

Saba is the one-stop shop for Education and Outreach information for Medi-Cal Rx pharmacy providers and prescribers. Topics to be covered during the Saba training sessions include how to view the Education and Outreach events calendar, how to register to attend an event or take an online course, and how to complete evaluations of training effectiveness.

### Training Information:

Training for Saba includes a job aid with step-by-step instructions:

[Medi-Cal Rx Saba<sup>SM</sup> Provider Job Aid](#)

In addition, the Medi-Cal Rx Education and Outreach Team will offer live webinar sessions via Hewlett Packard Enterprise (HPE) MyRoom™. To register to attend a live webinar, please email Medi-Cal Rx Education and Outreach at

[MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) and provide the following information in your email:

- Name of individual
- Provider name
- National Provider Identifier (NPI)
- Phone #
- Email address
- Preferred date and time of training session

Before enrolling in a Saba training session, providers will need to confirm in their email if they have completed the following tasks:

- Registered successfully for UAC
- Received a PIN letter and completed UAC registration
- Registered as the Delegated Administrator or have been created as a user by the Delegated Administrator
- Have added or been granted access to the Saba application

As of April 1, 2021, Saba Training Sessions will be offered on an as needed basis. Please contact the Medi-Cal Rx Education and Outreach Team at

[MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) to schedule a session.

## Medi-Cal Rx Transition and Resources and Web Portal Training

This training is intended to give pharmacy providers and prescribers an overview of the Medi-Cal Rx Transition and the resources that are available on the Medi-Cal Rx Web Portal. Topics that will be covered in this training include the following:

- Medi-Cal Rx background and high-level changes affecting pharmacy providers and prescribers
- Point-of-Sale (POS) Technical and Operational Readiness
- Web Claims Submission and overview of the Finance Portal

### Training Information:

Training will be available via job aids and live webinars coming April 2021.

Training sessions for Medi Cal Rx Transition and Resources and Web Portal will be offered via a series of videos and job aids with step-by-step instructions. In addition, the Medi-Cal Rx Education and Outreach Team will offer live webinar sessions via HPE MyRoom™. To register to attend a live webinar, please refer to the Saba Training Calendar for specific dates and times.

Pharmacy providers and prescribers that need to take this training will first need to make sure they have successfully registered for UAC and have been granted access to the Saba application.

Medi-Cal Rx Transition and Resources and Web Portal Training Sessions (April 2021)	
Dates	Times
April 2021	Please refer to the Saba Training Calendar in mid-March for specific dates and times.

## Prior Authorization Training

A Prior Authorization (PA), previously known as a Treatment Authorization Request (TAR), requires providers to obtain approval before rendering certain services such as prescriptions.

This training will be intended for pharmacy providers and prescribers that plan to use the new Medi-Cal Rx Secured Portal to submit PAs.

### Training Information:

Training will be available via job aid and live webinars 30 days prior to Medi-Cal Rx go-live.

When available, live webinar training will be available via Saba. Providers and prescribers that need to take this training will first need to make sure they have successfully registered for UAC and have been granted access to both the Saba and PA applications.

## Web Claims Submission Training

This training will give providers an overview of the new Medi-Cal Rx Web Claims Submission system. Providers currently using a POS system to process prescription claims can still continue to submit web claims via this channel.

### Training Information:

Training will be available via job aid and live webinars 30 days prior to Medi-Cal Rx go-live.

When available live webinar trainings will be available via Saba. Pharmacy providers and prescribers and their staff that need to take this training will first need to make sure they have successfully registered for UAC and have been granted access to both the Saba and Medi-Cal Rx Web Claims Submission applications.

## 4. Prescriber Phone Campaign

Pharmacy Service Representatives (PSRs) will begin reaching out by phone to introduce the new Medi-Cal Rx Web Portal and available resources and functionality. This outreach to prescribers will accomplish the following:

- Provide guidance on how to start registration for the Secured Provider Portal.
- Inform prescribers of currently available training and resources for Medi-Cal Rx.

All Medi-Cal Rx providers, including pharmacies, prescribers, and their staff, will need to complete secure Web Portal registration in order to access Education and Outreach training calendars, training course enrollment, and resources located in the Medi-Cal Rx Learning Management System (LMS), Saba. All Education and Outreach events will be posted in a calendar on Saba, and providers will have the ability to enroll in web-based, instructor-led, or computer-based training.

To access Saba, providers need to utilize the User Administration Console (UAC) application. Click the **Medi-Cal Rx Training** hyperlink on the [Education & Outreach page](#) of the Medi-Cal Rx Web Portal or go directly to the [UAC website](#). UAC office hours are available to assist providers in successfully completing UAC registration.

To register for an Office Hours session, please email [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com) and include the following information:

1. Name of Individual
2. Provider Name
3. National Provider Identifier (NPI)
4. Phone Number
5. Email Address
6. Preferred Date and Time of Office Hours Session

## 5. Medi-Cal Rx Readiness Survey

How do you and your peers currently conduct business for Medi-Cal Pharmacy Claims? The Medi-Cal Rx Education and Outreach Team would love to hear from you! The results of the [Medi-Cal Rx Readiness Survey](#) will be used to tailor training offerings for Medi-Cal Rx to ensure you are prepared for the upcoming transition. The information you provide is confidential and will be used only for future training.

## 6. Pharmacy Provider Self-Attestation Period Begins April 2021

Although currently delayed, Medi-Cal pharmacy benefits will eventually be transitioned to and thereafter administered through the Fee-for-Service (FFS) delivery system for all Medi-Cal beneficiaries (generally referred to as “Medi-Cal Rx”). The Department of Health Care Services (DHCS) has partnered with Magellan Medicaid Administration, Inc. (MMA) to provide a wide variety of administrative services and support for Medi-Cal Rx.

MMA has contracted with Mercer Government Human Services Consulting (Mercer), part of Mercer Health and Benefits LLC, to administer the annual pharmacy provider self-attestation survey for professional dispensing fee reimbursement. The objective of the next self-attestation survey is to assign professional dispensing fee rates for Medi-Cal-enrolled pharmacies beginning July 1, 2021 and ending June 30, 2022.

DHCS, through Mercer, will be initiating the provider self-attestation process in April 2021 for the 2020 calendar year reporting period for those pharmacy providers seeking the higher of two professional dispensing fee rates determined by annual prescription volume. Key changes to the self-attestation process include the following:

- The provider self-attestation period for the calendar year 2020 reporting period will run from April 1 through April 30, 2021 (in previous years, the survey period was January 15 through the end of February).
- Mercer, on behalf of MMA and DHCS, will administer the provider self-attestation survey with options for online submission or an email submission of a Microsoft® Excel®-formatted template.
- In addition to the standard online submission, pharmacies will have an additional survey submission option that will allow a bulk submission for multiple locations. The new template will allow a corporate office for chain-affiliated stores under common ownership to submit multiple stores in one self-attestation survey file.

As in previous years, newly approved FFS pharmacy providers that are notified of their Medi-Cal enrollment approval after the attestation period closes will automatically receive the higher dispensing fee. However, those same providers will have to attest for subsequent reporting periods in order to continue to be eligible for the higher dispensing fee in subsequent fiscal years.

Pharmacy providers may refer to the updated [Pharmacy Provider Self-Attestation FAQs](#) for more information.

DHCS reminds the Medi-Cal pharmacy FFS provider community to closely monitor upcoming Medi-Cal pharmacy bulletins for additional information regarding future updates by signing up via the [Medi-Cal Rx Subscription Service](#).

For updates on Medi-Cal Rx, please visit the [Medi-Cal Rx Web Portal](#) and the [DHCS Medi-Cal Rx Transition website](#). In addition, DHCS encourages stakeholders to review the [Medi-Cal Rx Frequently Asked Questions \(FAQ\) document](#), which continues to be updated as the project advances.



## 7. Portal Registration

### What is Medi-Cal Rx and When Does it Happen?

Medi-Cal Rx is the name the Department of Health Care Services (DHCS) has given to the collective pharmacy benefits and services that will be administered through the Fee-for-Service (FFS) delivery system by its contracted vendor, Magellan Medicaid Administration, Inc. (MMA). Medi-Cal Rx will include all pharmacy services billed as a pharmacy claim, including but not limited to outpatient drugs (prescription and over the counter), Physician-Administered Drugs, enteral nutrition products, and medical supplies.

DHCS is delaying the planned Go-Live date of April 1, 2021, for Medi-Cal Rx. For more information, please see the [Important Update on Medi-Cal Rx](#) alert dated February 17, 2021.

### What Should I Do Now?

Start by visiting the new [Medi-Cal Rx Web Portal](#) to review general information about the transition and to access registration and training for the Web Portal. This website serves as a platform to educate and communicate on Medi-Cal Rx resources, tools, and information. To stay informed, sign up for the [Medi-Cal Rx Subscription Service \(MCRxSS\)](#). Similarly, closely monitor Medi-Cal Rx news and bulletins for additional information regarding any future updates.

Next, register for the secure Medi-Cal Rx Provider Portal. Providers will need to complete registration for the User Administration Console (UAC) application. UAC is a registration tool that controls and manages a user's access to the secure section of the Medi-Cal Rx Web Portal and associated applications.

The following systems are available in the secured section on the Medi-Cal Rx Provider Portal:

- Prior Authorization System
- Secure Chat and Messaging Features
- Beneficiary Eligibility Lookup
- Web and Batch Claims Submission
- Education & Outreach Calendar and Training Registration

Refer to the [UAC Quick Start Guide](#) (PDF) and the information below for assistance with registering for UAC.

## UAC Registration

All Medi-Cal Rx providers, including pharmacies, prescribers, and their staff, will need to complete secure web portal registration in order to access education and outreach training calendars, training course enrollment, and resources located in the Medi-Cal Rx Learning Management System (LMS), Saba. All Education and Outreach events will be posted in a calendar on Saba and providers will have the ability to enroll in web-based, instructor-led, or computer-based training. To access Saba, providers need to utilize the UAC application. Click the hyperlink under **Medi-Cal Rx Training** on the [Education & Outreach page](#) of the Medi-Cal Rx Web Portal, or go directly to the [UAC website](#). UAC office hours are available to assist providers in successfully completing UAC registration. To register for an Office Hours session, please email [MediCalRxEducationOutreach@MagellanHealth.com](mailto:MediCalRxEducationOutreach@MagellanHealth.com) and include the following information in your email: name of individual, provider name, National Provider Identifier (NPI), phone number, email address, and preferred date and time of Office Hours session.

