



Medi-Cal Rx Pharmacy Providers Electronic Fund Transfer Set Up and Opt Out

October 11, 2021

The Department of Health Care Services (DHCS) continues to make significant progress and movement toward a full Assumption of Operations (AOO) of all pharmacy services on January 1, 2022, to Medi-Cal Rx. To help facilitate a smooth and effective transition for Medi-Cal pharmacy providers, DHCS will be transferring previously established Electronic Fund Transfer (EFT) account information from the existing Medi-Cal fee-for-service (FFS) Fiscal Intermediary to Medi-Cal Rx. However, for those pharmacy providers that do *not* wish to have their EFT account information transferred over to Medi-Cal Rx for use after the January 1, 2022 AOO, an option to 'Opt Out' is available.

Note: Pharmacy providers that submitted their Opt Out requests during the first and second opportunities in October 2020 and January 2021 need not opt out a third time.

EFT allows pharmacy providers the option of receiving Medi-Cal payments via direct deposit. Through EFT, pharmacy providers may have their payments electronically deposited into their bank accounts and eliminate the need for paper warrants.

As of **October 11, 2021**, no action is required for those Medi-Cal pharmacy providers that have an established EFT account with the existing Medi-Cal FFS Fiscal Intermediary if those Medi-Cal pharmacy providers do *not* opt out of the transfer. EFT account information for those providers will be used after AOO for Medi-Cal Rx beginning on January 1, 2022.

EFT account information submitted after the October 11, 2021 cutoff date will not be transferred to Medi-Cal Rx by the existing Medi-Cal FFS Fiscal Intermediary. Medi-Cal pharmacy providers that have their EFT account become effective with the existing

Medi-Cal FFS Fiscal Intermediary **after October 11, 2021**, will also need to provide their EFT account information to Medi-Cal Rx, per the instructions below.

EFT Account Transfer 'Opt Out' Instructions

Medi-Cal pharmacy providers that do not want their previously established EFT account information transferred from the existing Medi-Cal FFS Fiscal Intermediary to Medi-Cal Rx must provide their objection via email to the RxCarveOut@dhcs.ca.gov mailbox by **close of business November 8, 2021**, using the Subject Line "**Medi-Cal Rx EFT Opt Out.**" The email must include:

- Pharmacy Name
- National Provider Identifier (NPI)
- Provider Owner Number
- Authorized Individual Name
- Phone Number for Authorized Individual

No further action is required. Completed submissions with the required information will be processed, and the corresponding EFT account information for that pharmacy will *not* be transferred to Medi-Cal Rx.

New or Modified EFT Account Set Up Instructions

Medi-Cal pharmacy providers now have the opportunity to provide new or modified EFT account information for use with Medi-Cal Rx. However, in order to provide this information, the Medi-Cal pharmacy provider must have previously completed the Medi-Cal Rx secure web portal registration. For detailed registration and training instructions, providers may access the [Education and Outreach training and registration page](#). Questions regarding completing registration to access the secured areas of the Medi-Cal Rx Web Portal may be directed to the following email address: MediCalRxEducationOutreach@magellanhealth.com. Please be advised that the registration process is not immediate. It includes a verification step using a personal identification number (PIN) letter sent via USPS, which must be completed in advance of logging into the secured areas of the Medi-Cal Rx Web Portal.

Registered users who wish to provide new or modified EFT account information to Medi-Cal Rx for use after Medi-Cal Rx AOO may do so by logging in to the [Provider Portal](#) and selecting **Finance Portal** from the left side-bar menu to access the banking information page.

Please note that EFT information from the existing Medi-Cal FFS Fiscal Intermediary will not be viewable at that link. The link is to be used to insert new or replacement EFT information.

Questions regarding the Medi-Cal Rx EFT Set Up feature may be directed to the following email address: MediCalRxFinancePortalSupport@magellanhealth.com.

The entire dedicated Medi-Cal Rx website will be fully operational by January 1, 2022. In the meantime, DHCS encourages Medi-Cal providers, health plans, beneficiaries, and other interested parties to sign up for the [Medi-Cal Rx Subscription Service](#), which allows interested parties to sign up and receive Medi-Cal Rx updates in near real-time by email.