



# Medi-Cal Rx Monthly Bulletin

November 1, 2021

The monthly bulletin consists of alerts and notices posted to the [Bulletins & News](#) page on the Medi-Cal Rx Web Portal. Sign up for the [Medi-Cal Rx Subscription Service](#) to be notified when new information is posted.

- [Changes to the Contract Drugs List \(CDL\), Effective November 1, 2021](#)
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## 1. Changes to the Contract Drugs List (CDL), Effective November 1, 2021

The below changes have been made to the Contract Drugs List, effective November 1, 2021.

For more information, see the [Contract Drugs List](#) on the Medi-Cal Rx Web Portal.

Drug Name	Description	Effective Date
Baloxavir Marboxil	Additional strength (80 mg) added to CDL.	November 1, 2021
Belzutifan	Added to CDL with restrictions.	November 1, 2021
Bupropion HCL	Duration of therapy restriction removed for 150 mg tablets for Smoking Cessation.	November 1, 2021
Ciprofloxacin HCL /Dexamethasone	Additional labeler code (00078) added to labeler restriction.	November 1, 2021

Drug Name	Description	Effective Date
Loteprednol Etabonate	Additional strength (0.25%) added with restrictions.	November 1, 2021
Memantine HCl	Added to CDL (various formulations).	November 1, 2021
Mobocertinib	Added to CDL with restrictions.	November 1, 2021
Trastuzumab-dttb	Additional labeler code (78206) added to labeler restriction.	November 1, 2021
Varenicline Tartrate	Quantity restriction updated. Labeler code restriction (00069) removed.	November 1, 2021

## 2. Changes to the Contract Drugs List (CDL) – Over the Counter Drugs, Effective November 1, 2021

The below changes have been made to the Contract Drugs List – Over the Counter Drugs, effective November 1, 2021.

For more information, see the [Contract Drugs List – Over the Counter Drugs](#) on the Medi-Cal Rx Web Portal.

Drug Name	Description	Effective Date
Ibuprofen	Tablets (200 mg) and suspension (100 mg/5 ml) added.	November 1, 2021

## 3. Pharmacy Provider Notice

On January 1, 2022, Magellan Medicaid Administration, Inc. (MMA) will assume operations for Medi-Cal Rx on behalf of the State of California Department of Health Care Services (DHCS).

### National Council for Prescription Drug Program (NCPDP) Transactions

All pharmacy claims must be processed using the new Medi-Cal Rx Bank Identification Number (BIN), Process Control Number (PCN), and Group ID, which are included in the table below.

The following submission fields and requirements are listed to assist in your success during this transition. All transactions must be submitted under the NCPDP Telecommunication Standard Version/Release D.0, effective **January 1, 2022**.

Transaction Header Segment			
Transaction Type	Transaction Code 103-A3	BIN 101-A1	PCN 104-A4
Claim Billing Request	B1	022659	6334225
Claim Billing Reversal Request	B2	022659	6334225
Claim Rebill	B3	022659	6334225
Eligibility Verification Request	E1	022659	6334225
Prior Authorization Reversal	P2	022659	6334225
Prior Authorization Inquiry	P3	022659	6334225
Prior Authorization Request Only	P4	022659	6334225
Drug Pricing Inquiry (SB 393 Price Inquiry)	B1	022667	393

Insurance Segment		
Field ID	NCPDP Field Name	Value
301-C1	GROUP ID	MEDICALRX

## Medi-Cal Rx Payer Sheet

The payer sheet is available online at [www.medi-calrx.dhcs.ca.gov/provider/forms/](http://www.medi-calrx.dhcs.ca.gov/provider/forms/). The payer sheet includes the claim submission, prior authorization submission, eligibility verification request, and drug inquiry pricing request fields and requirements. MMA encourages you to contact your software vendor to make them aware of the upcoming transition.

## Pharmacy Testing

MMA encourages pharmacies to submit test transactions prior to the transition. MMA is offering a testing window **October 11, 2021 through November 30, 2021**.

If you would like to submit test claims, please email [MRxPharmacyTesting@magellanhealth.com](mailto:MRxPharmacyTesting@magellanhealth.com) with your Contact Name, Phone Number, Pharmacy National Provider Identifier (NPI), and Switch Information. Pharmacies that have already sent in test claim(s) to MMA for Medi-Cal Rx have an option to send in test claims again or skip this round of testing. If changes have been made to the pharmacy or vendor software since you last tested with Medi-Cal Rx, it is advised that you participate in this round of testing.

An MMA testing representative will respond with a "Test Packet" that contains Test Beneficiary information and a list of transaction types that can be submitted.

Testing is considered complete **only** when you receive, at a minimum, a "Paid" (B1 claim) response and process a successful "Reversal" (B2 claim). This completion criteria is tracked by MMA (by the pharmacy NPI) and is shared with DHCS.

## Batch and Paper Submitters

For pharmacies that submit batch pharmacy claims or that are currently submitting paper pharmacy claims, please email [MRxPharmacyTesting@magellanhealth.com](mailto:MRxPharmacyTesting@magellanhealth.com) to be contacted by MMA for further information. Please mention "**Batch/Paper Claim**" in the subject line of the email.

## Additional Information

Please refer to [www.medi-calrx.dhcs.ca.gov](http://www.medi-calrx.dhcs.ca.gov) for additional information and announcements.

## 4. Prior Authorization Fax Form Available

The [Prior Authorization \(PA\) Fax Form](#) is now available on the Medi-Cal Rx Provider Portal under the Prior Authorization tab. This information is DRAFT and for system programming/testing purposes only related to Medi-Cal Rx capabilities starting on January 1, 2022.

## 5. Medi-Cal Rx Pharmacy Providers Electronic Fund Transfer Set Up and Opt Out

The Department of Health Care Services (DHCS) continues to make significant progress and movement toward a full Assumption of Operations (AOO) of all pharmacy services on January 1, 2022, to Medi-Cal Rx. To help facilitate a smooth and effective transition for Medi-Cal pharmacy providers, DHCS will be transferring previously established Electronic Fund Transfer (EFT) account information from the existing Medi-Cal fee-for-service (FFS) Fiscal Intermediary to Medi-Cal Rx. However, for those pharmacy providers that do *not* wish to have their EFT account information transferred over to Medi-Cal Rx for use after the January 1, 2022 AOO, an option to 'Opt Out' is available.

**Note:** Pharmacy providers that submitted their Opt Out requests during the first and second opportunities in October 2020 and January 2021 need not opt out a third time.

EFT allows pharmacy providers the option of receiving Medi-Cal payments via direct deposit. Through EFT, pharmacy providers may have their payments electronically deposited into their bank accounts and eliminate the need for paper warrants.

As of **October 11, 2021**, no action is required for those Medi-Cal pharmacy providers that have an established EFT account with the existing Medi-Cal FFS Fiscal Intermediary if those Medi-Cal pharmacy providers do *not* opt out of the transfer. EFT account information for those providers will be used after AOO for Medi-Cal Rx beginning on January 1, 2022.

EFT account information submitted after the October 11, 2021 cutoff date will not be transferred to Medi-Cal Rx by the existing Medi-Cal FFS Fiscal Intermediary. Medi-Cal pharmacy providers that have their EFT account become effective with the existing Medi-Cal FFS Fiscal Intermediary **after October 11, 2021**, will also need to provide their EFT account information to Medi-Cal Rx, per the instructions below.

### EFT Account Transfer 'Opt Out' Instructions

Medi-Cal pharmacy providers that do not want their previously established EFT account information transferred from the existing Medi-Cal FFS Fiscal Intermediary to Medi-Cal Rx must provide their objection via email to the [RxCarveOut@dhcs.ca.gov](mailto:RxCarveOut@dhcs.ca.gov) mailbox by

**close of business November 8, 2021**, using the Subject Line "**Medi-Cal Rx EFT Opt Out.**" The email must include:

- Pharmacy Name
- National Provider Identifier (NPI)
- Provider Owner Number
- Authorized Individual Name
- Phone Number for Authorized Individual

No further action is required. Completed submissions with the required information will be processed, and the corresponding EFT account information for that pharmacy will not be transferred to Medi-Cal Rx.

## New or Modified EFT Account Set Up Instructions

Medi-Cal pharmacy providers now have the opportunity to provide new or modified EFT account information for use with Medi-Cal Rx. However, in order to provide this information, the Medi-Cal pharmacy provider must have previously completed the Medi-Cal Rx secure Web Portal registration. For detailed registration and training instructions, providers may access the [Education and Outreach Training and Registration page](#). Questions regarding completing registration to access the secured areas of the Medi-Cal Rx Web Portal may be directed to the following email address: [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com). Please be advised that the registration process is not immediate. It includes a verification step using a personal identification number (PIN) letter sent via USPS, which must be completed in advance of logging into the secured areas of the Medi-Cal Rx Web Portal.

Registered users who wish to provide new or modified EFT account information to Medi-Cal Rx for use after Medi-Cal Rx AOO may do so by logging in to the [Provider Portal](#) and selecting **Finance Portal** from the left side-bar menu to access the banking information page.

Please note that EFT information from the existing Medi-Cal FFS Fiscal Intermediary will not be viewable at that link. The link is to be used to insert new or replacement EFT information.

Questions regarding the Medi-Cal Rx EFT Set Up feature may be directed to the following email address: [MediCalRxFinancePortalSupport@magellanhealth.com](mailto:MediCalRxFinancePortalSupport@magellanhealth.com).

The entire dedicated Medi-Cal Rx website will be fully operational by January 1, 2022. In the meantime, DHCS encourages Medi-Cal providers, health plans, beneficiaries, and other interested parties to sign up for the [Medi-Cal Rx Subscription Service](#), which allows interested parties to sign up and receive Medi-Cal Rx updates in near real-time by email.

## 6. Medi-Cal Rx Transition and Resources Training – Register Now!

Starting October 15, pharmacy providers and prescribers can register for the Medi-Cal Rx Transition and Resources training. All trainings are posted on the [Education & Outreach Calendar](#) in the Saba<sup>SM</sup> Learning Management System (LMS). You must be successfully registered with the User Administration Console (UAC) and granted access to the Saba<sup>SM</sup> LMS role to enroll for Medi-Cal Rx trainings.

For registration assistance, please refer to the [UAC Quick Start Guide](#) to begin the registration process if it has not been completed. If needed, refer to the [Medi-Cal Rx Saba Provider Job Aid](#) for assistance on assigning access to Saba.

Continue reading to learn about the different courses available for pharmacy providers and prescribers.

### Course Formats

Training sessions for pharmacy providers and prescribers will be offered in the following formats:

- **Instructor-Led Training (ILT):** A Pharmacy Service Representative (PSR) will host a live training session. ILT sessions are date- and time-specific.
- **Recording:** All current offerings will be available in a recorded format. Recorded sessions will offer the same content included in the ILTs. Course recordings are not date- and time-specific and can be viewed at a time that best fits your schedule.

When deciding which offering to register for, be sure to read the **course title** for the correct course format.

## Course Topics

### Transition and Resources Training for Pharmacy Providers

The Medi-Cal Rx Transition and Resources course is broken out into three separate sessions. Pharmacy providers are encouraged to attend all three sessions.

- **Session 1:** *Medi-Cal Rx Implementation and Changes Affecting Providers* – Includes background information and high-level changes affecting pharmacy providers.
- **Session 2:** *Point-of-Sale (POS) Technical and Operational Readiness* – Includes background information and high-level changes affecting pharmacy providers and the POS systems used.
- **Session 3:** *Claim Submission & Finance Information* – Includes background information and high-level changes to web claim submissions affecting pharmacy providers, along with an overview of the Finance Portal.

### Transition and Resources Training for Prescribers

The Medi-Cal Rx Transition and Resources training is tailored to offer prescribers a comprehensive session covering the following topics:

- Medi-Cal Rx implementation and changes affecting prescribers.
- Prior Authorization (PA) process, including PA appeals.

**Note:** There is only **one** Medi-Cal Rx Transition and Resources session for prescribers.

For additional guidance, email the Medi-Cal Rx Education & Outreach team at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).

## 7. Medi-Cal Rx Transition Pharmacy Cutoff Instructions

Effective January 1, 2022, Magellan Medicaid Administration, Inc. (Magellan) will reach full assumption of operations for Medi-Cal Rx. All administrative services related to Medi-Cal pharmacy benefits billed on pharmacy claims from the existing intermediaries, Medi-Cal Fee-for-Service (FFS) or Managed Care Plans (MCPs), will transition to Magellan.



In anticipation of this transition, there are some early cutoff activities with the current FFS Fiscal Intermediary (FI), outlined below, that are required to ensure a successful transition to Magellan. These early cutoff activities include:

- **Pharmacy Paper Claim Submitters:** The cutoff for claims processing for paper claim submissions to the current FFS FI is December 12, 2021. Paper claim submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy Computer Media Claim (CMC) Batch Submitters:** The cutoff for the receipt of pharmacy CMC claim submissions is December 12, 2021 at 11:59 p.m. CMC claims sent to the current FFS FI on or after December 12, 2021 will be rejected. For batch claim submissions after this cutoff, the Department of Health Care Services (DHCS) recommends that submitters prepare these files per the [Medi-Cal Rx Payer Sheets](#), and hold the file and submit it to Medi-Cal Rx on or after January 1, 2022.
- **Pharmacy Claim Inquiry Forms (CIFs):** The cutoff for the receipt of pharmacy CIFs to the current FFS FI is December 12, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy Appeals:** The cutoff for the receipt of pharmacy Appeals to the current FFS FI is November 29, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
- **Pharmacy TAR Fax Lines:** The existing pharmacy TAR fax lines (800-869-4325, 800-371-0712, 800-829-4325, 800-641-1021, 213-346-9424, 209-933-9593) will be shut down on December 31, 2021 at 5:00 p.m. These numbers will transition to Medi-Cal Rx, and are scheduled to be available for Fax Prior Authorizations and attachments for Medi-Cal Rx on January 1, 2022.
- **Pharmacy TAR Fax Attachment Line:** The existing free form attachments for electronic TARs fax line (877-270-8779) will continue to operate for non-carved out pharmacy services and medical services. As of January 1, 2022, the pharmacy free form attachments line for Medi-Cal Rx is 800-869-4325.

DHCS strongly encourages the Medi-Cal provider community to closely monitor upcoming Medi-Cal Rx bulletins for additional information regarding any future updates.