



# Countdown to Go-Live – Are You Aware of the Cutoff Dates?

December 9, 2021

With just **three weeks** left until Medi-Cal Rx goes live on January 1, 2022, are you prepared?

Here are some suggestions to get you ready for the transition:

- ✓ Get ready to submit prior authorizations (PAs) by registering for the Medi-Cal Rx Secured Provider Portal (via the [User Administration Console \[UAC\]](#)) or [CoverMyMeds® \(CMM\)](#).
- ✓ Set up remit easy print for pharmacies through [Medicare Remit Easy Print \(MREP\) Software](#).
- ✓ Sign up for the [Medi-Cal Rx Subscription Service \(MCRxSS\)](#).
- ✓ Review training videos on the [Medi-Cal Rx YouTube Channel](#).
- ✓ Bookmark and review the [Medi-Cal Rx Provider Manual](#).

## Are You Aware of the Cutoff Dates?

Medi-Cal Rx will initiate claims processing on January 1, 2022, at 3 a.m. PST. In preparation for Medi-Cal Rx claims processing, please be aware of the following cutoff dates.

### Fee-for-Service (FFS) Fiscal Intermediary (FI) Activities

FFS FI Activity	Cutoff Instructions
<b>Pharmacy Paper Claim Submissions</b>	The cutoff date for processing of paper claim submissions to the current FFS FI is December 12, 2021. Paper claim submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
<b>Pharmacy Computer Media Claim (CMC) Batch Submissions</b>	The cutoff for the receipt of pharmacy CMC claim submissions is December 12, 2021, at 11:59 p.m. CMC claims sent to the current FFS FI on or after December 12, 2021, will be rejected. For batch claim submissions after this cutoff, hold the file and submit it to Medi-Cal Rx on or after January 1, 2022.

FFS FI Activity	Cutoff Instructions
<b>Pharmacy Claim Inquiry Forms (CIFs)</b>	The cutoff for the receipt of pharmacy CIFs to the current FFS FI is December 12, 2021. Submissions received after this date will be routed to Medi-Cal Rx for processing on January 1, 2022.
<b>Pharmacy Appeals</b>	The cutoff for the receipt of pharmacy appeals to the current FFS FI was November 29, 2021. Submissions received after this date are being routed to Medi-Cal Rx for processing on January 1, 2022.
<b>Pharmacy Treatment Authorization Request (TAR) Fax Lines</b>	<p>The existing pharmacy TAR fax lines will be shut down on December 31, 2021, at 5 p.m.</p> <ul style="list-style-type: none"> <li>• 1-800-869-4325</li> <li>• 1-800-371-0712</li> <li>• 1-800-829-4325</li> <li>• 1-800-641-1021</li> <li>• 1-213-346-9424</li> <li>• 1-209-933-9593</li> </ul> <p>The above numbers will transition to Medi-Cal Rx and are scheduled to be available for fax PAs and attachments for Medi-Cal Rx on January 1, 2022.</p>
<b>Point-of-Sale (POS) Claims</b>	The cutoff for the receipt of pharmacy POS claims to the current FFS FI is January 1, 2022. POS claims should be sent to Medi-Cal Rx on or after January 1, 2022.
<b>Pharmacy TAR Fax Attachment Line</b>	The existing free-form attachments for electronic TARs fax line (1-877-270-8779) will continue to operate for medical services and non-carved-out pharmacy services. As of January 1, 2022, the pharmacy free-form attachments line for Medi-Cal Rx is 1-800-869-4325.

## Managed Care Plan (MCP) Activities

MCP Activity	Cutoff Instructions
<b>Pharmacy Paper Claim Submissions</b>	The cutoff date for processing of paper claim submissions to the beneficiary's current MCP is December 31, 2021. Paper claims should be sent to Medi-Cal Rx on or after January 1, 2022.
<b>Pharmacy CMC Batch Submissions</b>	The cutoff for the receipt of pharmacy CMC claim submissions is December 31, 2021, at 11:59 p.m. CMC claims should be sent to Medi-Cal Rx on or after January 1, 2022.
<b>POS Claims</b>	The cutoff for the receipt of pharmacy POS claims to the beneficiary's current MCP is December 31, 2021. POS claims should be sent to Medi-Cal Rx on or after January 1, 2022.
<b>Pharmacy CIFs</b>	The cutoff for the receipt of pharmacy CIFs to the beneficiary's current MCP is December 31, 2021. CIFs should be sent to Medi-Cal Rx on or after January 1, 2022.
<b>Pharmacy Appeals</b>	The cutoff for the receipt of pharmacy appeals to the beneficiary's current MCP is December 31, 2021. Pharmacy Appeals should be sent to Medi-Cal Rx on or after January 1, 2022.

## Contact Information

- **Medi-Cal Rx Customer Service Center** toll-free number: 1-800-977-2273, available 24 hours a day, 7 days a week, 365 days per year
- **Medi-Cal Rx Education and Outreach:**  
[MediCalRxEducationOutreach@MagellanHealth.com](mailto:MediCalRxEducationOutreach@MagellanHealth.com)