



Medi-Cal Rx Electronic Claims Agreement

December 13, 2021

The following information is in replacement of the [Medi-Cal Rx Electronic Claims Submission alert](#) regarding the DHCS Form 6153:

Beginning January 1, 2022, Magellan Medicaid Administration, Inc. (MMA) will provide administrative support and services for the California Department of Health Care Services (DHCS) Medi-Cal Fee-for-Service (FFS) pharmacy benefits, collectively referred to as "Medi-Cal Rx." Medi-Cal Rx will include all pharmacy benefits billed by pharmacy providers on pharmacy claims for Medi-Cal beneficiaries in both the Medi-Cal FFS and managed care delivery systems.

For Medi-Cal Rx electronic claims submissions, Medi-Cal pharmacy providers will be provided specific Medi-Cal Rx credentials, which are different than the Medi-Cal Submitter ID and the password used for the existing Medi-Cal FFS Fiscal Intermediary. Please note that the use of unique Medi-Cal Rx credentials constitutes the acceptance of all terms and conditions.

Action for Pharmacy Providers and Billers



A new form that specifically references Medi-Cal Rx, inclusive of all related processes and procedures, has been developed. All participating Medi-Cal Rx pharmacy providers and billers will need to submit a [Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement \(DHCS Form 6500\)](#) for electronic claims submission. Medi-Cal Rx pharmacy providers and billers will need to download and submit DHCS Form 6500 by April 30, 2022 to continue submitting electronic claims without interruption.

The Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement Form (DHCS Form 6500) will need to be filled out in **blue ink** and returned with an original signature to the address below.

Medi-Cal Rx Customer Service Center

ATTN: Billing Agreement Processing

P.O. Box 610

Rancho Cordova, CA 95741-0610

Questions

- Call the Medi-Cal Rx Customer Service Center at 1-800-977-2273, available 24 hours a day, 7 days a week, 365 days per year
- Contact the Education and Outreach mailbox at MediCalRxEducationOutreach@magellanhealth.com