



Medi-Cal Rx

Adding or Removing Other Health Coverage for Medi-Cal Members

January 20, 2022; Updated March 4, 2024

All providers, including pharmacies, can use the [DHCS OHC Removal or Addition Form](#) to assist Medi-Cal members who need to update or remove their Other Health Coverage (OHC) from the State's system. The [OHC Reference Guide](#) provides step-by-step instructions for how to fill out these forms. Requests submitted via these forms are processed by DHCS within 36 - 72 hours. Providers should fill out and submit the applicable form with the member's consent (in-person or telephonic acceptable).

Alternatively, providers, including pharmacies, can direct members fill out the [DHCS OHC Removal or Addition Form](#) on their own, if desired.

Members and/or providers may also call the fee-for-service Medi-Cal Telephone Service Center, 8 a.m. to 5 p.m., Monday through Friday, except holidays, at the toll-free number 1-800-541-5555, to remove the OHC.