



Medi-Cal Rx EFT Payments

January 28, 2022

Per the [Medi-Cal Rx Checkwrite Schedule](#), pharmacies set to receive Electronic Funds Transfer (EFT), should start to see payments for the 1/27/2022 Payment Release Date as early as 1/27/2022, and payments for the 1/28/2022 Payment Release Date as early as 1/28/2022. Some banks may take longer to process the EFT, but in most cases a payment should not take more than 2 business days to post. For pharmacies electing to receive a paper check via USPS, checks will arrive within 3 to 5 business days.

If payments are not received per the outlined time frame, call the Medi-Cal Rx Customer Service Center at 1-800-977-2273, select Option 2 for Pharmacy, enter your NPI, and then select Option 2 for Checkwrite.

Refer to the [Medi-Cal Rx Finance Portal Job Aid](#) for details on how to perform the following functions in the Medi-Cal Rx Finance Portal:

- Set up, access, and manage payment options via EFT.
- Set up, access, view, and manage Electronic Remittance Advices (ERA).
- Search documents.
- Download and view 835 RA transactions.
- View and download files and documents associated with individual National Provider Identifiers (NPIs) that are a part of the Chain ID, which the user is authorized to view via the User Administration Console (UAC).