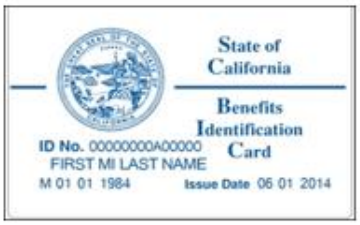
Requirements for Medi-Cal Rx Claims

January 6, 2022; Last Updated March 20, 2025

What do Pharmacies Need to Fill Prescriptions?

Important changes for dispensing prescriptions to Medi-Cal Rx members include the following:

- Pharmacies must have the member's Client Index Number (CIN), Health Access Programs (HAP) ID, or Benefits Identification Card (BIC) ID to successfully bill for the medication. Refer to the following examples:



- **Members will NOT be able to utilize their Managed Care Plan (MCP) ID card.**
- If members do not currently have a BIC or CIN, they can obtain a new card by contacting their local county office.
- If you need assistance regarding your HAP ID, send an email to FamilyPACT@dhcs.ca.gov.
- Providers can look up member eligibility by logging in to the Medi-Cal Rx Secured Provider Portal.
- Effective January 1, 2022, new BIN, PCN, and Group:
  - BIN: 022659
  - PCN: 6334225
  - Group: MEDICALRX