Medi-Cal Rx Policy Updates

February 11, 2022

Medi-Cal Rx has implemented the following permanent policy updates—effective immediately and retroactively to January 1, 2022.

Incremental Fills

Incremental fills for DEA Schedule II products for Long Term Care (LTC) will now be accepted for up to 60 days from the date the prescription was written. Please resubmit any pharmacy claims that have been denied with Reject Code 981 – Fill Date for Remaining Incr Fill Exceeds Time Frame to Medi-Cal Rx.

Noncontrolled Muscle Relaxants

Quantity and supply limitations have been removed for noncontrolled muscle relaxants. Please resubmit any pharmacy claims to Medi-Cal Rx that have been denied with Reject Code 76 – Plan Limitations Exceeded.

COVID-19 Vaccine

Medi-Cal Rx has implemented the policy to allow administration of the third primary-series dose of the Pfizer-BioNTech COVID-19 vaccine to immunocompromised children 5-11 years of age, administration of a Pfizer-BioNTech COVID-19 booster dose in individuals 12-15 years of age, and reduction of the time between the primary series with Pfizer-BioNTech or Moderna COVID-19 vaccines and a booster dose to at least 5 months for eligible individuals.

Newborn Claims Age Limit

Medi-Cal Rx continues to evaluate and implement changes to age-restricted products for newborns. Please resubmit any pharmacy claims to Medi-Cal Rx that have been denied with Reject Code 60 – Product/Service Not Covered for Patient Age. Further updates and guidance will be coming soon.

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Contact Information

Medi-Cal Rx Customer Service Center toll-free number: 1-800-977-2273, available 24 hours a day, 7 days a week, 365 days per year.

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