



Medi-Cal Rx Provider Payments

February 8, 2022

Please refer to the [Medi-Cal Rx Checkwrite Schedule](#) for the Medi-Cal Rx Payment Release Dates.

- Pharmacies electing to receive payment via Electronic Funds Transfer (EFT) should see payments posted to the designated bank account between the Payment Release Date and up to 2 additional business days. Payment by EFT should not take more than 2 business days.
- Pharmacies electing to receive a paper check via USPS should receive checks within 7 business days.

On the Payment Release Date, the Remittance Advice (RA), either the Electronic Data Interchange (EDI) 835 file or a .PDF of the paper document mailed via USPS, is available for viewing and downloading from the Medi-Cal Rx Provider Finance Portal.

Pharmacies can update their future RA delivery method via the Medi-Cal Rx Finance Portal; this update does not affect the format of the RAs already provided. The updated RA format chosen may take up to 30 calendar days to take effect.

Refer to the [Medi-Cal Rx Provider Finance Portal Job Aid](#) for details on how to perform the following functions in the [Medi-Cal Rx Finance Portal](#):

- Set up, access, and manage payment options via EFT.
- Set up, access, view, and manage ERA.
- Search documents.
- Download and view 835 RA transactions.
- View and download files and documents associated with individual National Provider Identifiers (NPIs) that are a part of the Chain ID, which the user is authorized to view via the User Administration Console (UAC).

If payments are not received per the outlined time frame, call the Medi-Cal Rx Customer Service Center at 1-800-977-2273, select Option 2 for Pharmacy, enter your NPI, and then select Option 2 for Checkwrite.