



Deadline Reminder: Electronic Claims Agreement

March 25, 2022

This is a reminder that by **April 30, 2022**, all participating Medi-Cal Rx pharmacy providers and billers will need to submit a [Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement \(DHCS Form 6500\)](#) to continue submitting electronic claims without interruption. Refer to the [Medi-Cal Rx Electronic Claims Agreement alert](#), originally posted on December 13, 2021.



- Pharmacy providers and billers will NOT be able to continue to submit electronic Point of Sale (POS) claims without recertifying their agreement.
- If the pharmacy provider who fills out this form is not the biller, then the biller must also complete the appropriate sections of the form.

Instructions for Pharmacy Providers and Billers

1. Download and print the [Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement \(DHCS Form 6500\)](#).
2. Complete the form in **blue ink** and verify all information is correct.
3. Return the form with an original signature to the following address:

Medi-Cal Rx Customer Service Center

ATTN: Billing Agreement Processing
P.O. Box 610 Rancho Cordova, CA 95741-0610

Contact Information

For assistance in completing the form, or to check the status of your form, contact the Medi-Cal Rx Customer Service Center toll-free number: 1-800-977-2273, available 24 hours a day, 7 days a week, 365 days per year.