



Enteral Nutrition Updates: Maximum Quantity Rejections

March 15, 2022

Retroactive to January 1, 2022, Medi-Cal Rx has removed maximum quantity restrictions on Enteral nutrition products. Some Enteral nutrition claims have been erroneously denied due to a maximum quantity restriction when the quantity had been clinically justified and required for a 31-day supply to the beneficiary. Authorized Enteral nutrition claims previously rejected due to the maximum quantity denial, and the quantity was clinically required to meet the 31-day supply of formula for the beneficiary, can be resubmitted for reimbursement. As a reminder, the prior authorization (PA) policy has been revised during the [180-day transition period](#). Providers should continue to ensure, validate, and document that all enteral nutrition requests meet the Department of Health Care Services (DHCS) coverage policy during this time period even when a PA submission is waived.

Note: Pharmacies should not prospectively submit [Enteral nutrition PAs](#) at this time if the claim is paying. PAs may still be required for other reject codes, and the provider should submit those PAs when required.

Reference Alerts

- [Enteral Nutrition Products: Prior Authorization Policy for Reject Code 75](#), March 1, 2022 alert
- [Reminder PA Policy for Reject Code 75](#), February 11, 2022 alert
- [Enteral Nutrition PA Policy for 180-Day Transition](#), February 1, 2022 alert
- [List of Covered Enteral Nutrition Products](#)
- [Medi-Cal Rx Provider Manual](#), *Section 12.0 – Enteral Nutrition Products*

Contact Information

The Medi-Cal Rx Customer Service Center can be contacted at (toll-free number) 1-800-977-2273, and is available 24 hours a day, 7 days a week, 365 days per year.