



Medi-Cal Rx Finance Portal Frequently Asked Questions

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The [Medi-Cal Rx Finance Portal Frequently Asked Questions \(FAQs\)](#) document contains answers to FAQs to assist providers on the use of the Medi-Cal Rx Finance Portal. To locate the [Medi-Cal Rx Finance Portal FAQs](#), first visit the Medi-Cal Rx Provider Portal, then click [FAQ](#) located on the top right-hand banner tab, and lastly select **Finance Portal** from the available options. For more information on the Medi-Cal Rx Finance Portal, please reference the [Medi-Cal Rx Finance Portal Job Aid](#). The Medi-Cal Rx Finance Portal enables pharmacy providers, including chain pharmacies, to conduct the following:

- Manage claim payment methods (paper check vs. Electronic Funds Transfer [EFT])
- Maintain Remittance Advice (RA) delivery options (Electronic Data Interchange [EDI] 835 file vs. paper/PDF)
- View and download RAs once posted