



# Dexcom Therapeutic Continuous Glucose Monitoring (CGM) – Issue Resolved

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April 7, 2022

Medi-Cal Rx has resolved the prior authorization (PA) issue for Therapeutic Continuous Glucose Monitoring (CGM) Systems that resulted in incorrect selection of products when using the CoverMyMeds® (CMM®) submission channel. The Medi-Cal Rx system will now correctly process the Dexcom product as requested.

Providers can now return to submitting Dexcom products through CMM.

Please refer to the [List of Covered Therapeutic Continuous Glucose Monitoring \(CGM\) Systems](#) located on the [Medi-Cal Rx Forms and Information](#) page of the [Medi-Cal Rx Provider Portal](#) for additional information.