



Medi-Cal Rx Updated FAQs

May 23, 2022

Why is this important?

Medi-Cal Rx has updated the [FAQs](#) section of the [Medi-Cal Rx Web Portal](#). Reference the FAQ documents below to find answers to questions you may have about Medi-Cal Rx.

- [Medi-Cal Rx Post-Implementation – Effective Date 03/29/2022](#)
- [Medi-Cal Rx Beneficiaries – Effective Date 03/29/2022](#)
- [California Children’s Services \(CCS\) – Effective Date 05/16/2022](#)
- [Medi-Cal Rx: Transitioning Medi-Cal Pharmacy Services from Managed Care to Fee-for-Service – Effective Date 02/23/21](#)
- [Maximum Allowable Ingredient Cost \(MAIC\) – Effective Date 12/03/21](#)
- [Pharmacy Fee-for-Service Covered Outpatient Drugs – Effective Date 02/18/2021](#)
- [Pharmacy Provider Dispensing Fee Self-Attestation – Effective Date 02/08/2022](#)
- [Pharmacy Retroactive Claim Adjustments – Effective Date 07/01/2021](#)
- [Remittance Advice \(RA\) – Effective Date 01/01/2022](#)
- [Finance Portal – Effective Date 03/10/2022](#)
- [Provider Registration and Training – Effective Date 05/26/2021](#)

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273. The CSC is available 24 hours a day, 7 days a week, 365 days per year.