



Now Available: Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement Form – Supplemental Form

June 27, 2022

This alert informs pharmacies that a supplemental form [\(Department of Health Care Services \[DHCS\] 6500-A\)](#) is now available for use while completing their DHCS 6500 form.

The [Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement Form – Supplemental Form \(For Electronic Claims Submission\)](#) (DHCS 6500-A) can be used by pharmacy chain administrators completing the [Medi-Cal Rx Telecommunications Provider and Biller Application/Agreement Form \(for Electronic Claims Submission\)](#) (DHCS 6500) on behalf of several National Provider Identifiers (NPIs) where the Contact Information and Biller Information are the same.

The DHCS 6500-A is supplemental to the DHCS 6500 and **does not** replace the DHCS 6500. If you have already submitted a DHCS 6500 for each individual NPI within your pharmacy chain, it is not required for you to submit a DHCS 6500-A.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.