



# One-Week Countdown – Reinstatement of Reject Code 88

---

July 15, 2022

## What is Happening?

Effective July 22, 2022, Drug Utilization Review (DUR) claim edits will be reinstated. Specifically, claims will reject for National Council for Prescription Drug Programs (NCPDP) **Reject Code 88 – Drug Utilization Review Reject Error** for DUR alerts such as drug-drug interactions, high dose, early refill, etc.

## Next Steps

To prepare for reinstatement of DUR claim edits, providers are encouraged to:

- Share this information with vendors, business partners, and staff who need to know about the upcoming change.
- Assess business processes and workflows to ensure successful submission of claims.
- Review Medi-Cal Rx billing guidelines in the [NCPDP Reject Code 88 DUR Reference Guide](#) to avoid or resolve claim rejections.

## Questions?

For claims or prior authorization assistance, you can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days a year.

You can also submit questions via email to Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).