



# Now Active – Reinstatement of Reject Code 88

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July 22, 2022

## What is Happening?

Effective July 22, 2022—claim edits for Drug Utilization Review (DUR) requirements are in effect. Specifically, claims may now reject for National Council for Prescription Drug Programs (NCPDP) **Reject Code 88 – Drug Utilization Review Reject Error** for DUR alerts such as drug-drug interactions, high dose, early refill, etc.

## Next Steps

Providers can learn how to avoid and resolve claim rejections for DUR claim edits by referring to the Medi-Cal Rx billing guidelines in the [NCPDP Reject Code 88 DUR Reference Guide](#) along with [Appendix A: Reject Code 88 DUR: Service Codes Scenarios](#).

## Questions?

For claims or prior authorization assistance, you can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days a year.

You can also submit questions via email to Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).