Prescriber Advantages of Using CoverMyMeds® for Medi-Cal Rx Prior Authorization Requests

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For Medi-Cal Rx prescribers who currently fax in prior authorization (PA) requests, CoverMyMeds® allows you to submit an electronic PA (ePA) for drug/product requests to Medi-Cal Rx.

Benefits to Using CoverMyMeds®

- Presents covered alternatives during the submission process.

- Interacts with Medi-Cal Rx systems presenting clinical questions directly to the prescriber, so all information is gathered up front.

- Allows for real-time approvals based on clinical information submitted by the prescriber.

  - **Note**: If a PA request is not approved in real time, the request will be routed to Medi-Cal Rx for further review.

- Allows prescribers to include attachments to the PA request, as well as inquire about the status of the PA.

  - **Note**: The status of PAs submitted on CoverMyMeds® can also be found on the Medi-Cal Rx Provider Portal.

Create Your Account Today

Sign up for your free CoverMyMeds® account by visiting https://account.covermymeds.com/signup and entering the requested information.

Contact Information

For help with CoverMyMeds®, the following support is available directly through CoverMyMeds®:

- Live support: 1-866-452-5017
  - Monday – Friday: 8 a.m. – 11 p.m. ET
  - Saturday: 8 a.m. – 6 p.m. ET
- Chat feature on [CoverMyMeds](#)®
  - Found in the lower right corner of the screen

Additional Resources

- [CoverMyMeds® Frequently Asked Questions](#)

Questions?

For claims or PA assistance, you can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, please email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.