Reminder to Providers: COVID-19 Oral Antivirals for Uninsured Group

August 30, 2022

The Department of Health Care Services (DHCS) reminds Medi-Cal-enrolled providers that Coronavirus 2019 (COVID-19)-related vaccines and therapeutics, including Paxlovid and Molnupiravir, are a covered Medi-Cal Rx pharmacy benefit for California residents who do not have insurance or currently have private insurance that does not cover COVID-19 therapeutics, and do not qualify for any Medi-Cal programs.

The COVID-19 Uninsured Group (COVID-19 UIG) program (Aid Code V2) is a program that covers COVID-19 testing, testing-related vaccine administration, and COVID-19 treatment services, including prescribing and/or dispensing Paxlovid or Molnupiravir, for the underinsured or uninsured.

The COVID-19 UIG program is available to uninsured and underinsured individuals deemed eligible by a Qualified Provider (QP) based on preliminary applicant information. This allows the QP to immediately proceed with COVID-19 diagnostic testing, testing-related services, vaccination administration, and treatment services, including prescribing and/or dispensing Paxlovid or Molnupiravir.

Note: Per federal guidance, applications for the COVID-19 UIG program can be retroactive to April 28, 2020. However, QP must submit a retroactive application.

Pharmacies do not currently have the ability to enroll patients into the COVID-19 UIG program but can team with a QP to provide services or refer a patient to a QP for enrollment assistance. Pharmacies may refer the patient to the Medi-Nurse Line: 1-877-409-9052 for assistance in locating a QP.

Once the patient is enrolled in the COVID-19 UIG program, a Medi-Cal-enrolled pharmacy can submit testing, vaccine administration, and treatment claims for COVID-19 utilizing the beneficiary's Benefits Identification Card (BIC) number or Health Access Program (HAP)

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number. Pharmacies that are not Medi-Cal-enrolled providers may not bill for vaccine administration services in the Medi-Cal program.

The COVID-19 UIG program ends the last day of the calendar month in which the COVID-19 Public Health Emergency ends and is retroactive to August 28, 2020.

Refer to the following links for additional information:

- COVID-19 Uninsured Group Frequently Asked Questions
- Provider Medi-Cal News and Instructions
- MC-374 COVID-19 Uninsured Group Program Application

Email COVID19Apps@dhcs.ca.gov if you have questions about the COVID-19 UIG or COVID-19 Aid Code.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.

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