



Now Active – Physician Administered Drug Policy Updates

September 16, 2022

What is Happening?

The Physician Administered Drug (PAD) policy is updated as follows:

Pharmacy claims for PADs not typically approved for and dispensed by pharmacy providers will deny with **Reject Code 816 – Pharmacy Drug Benefit Exclusion. An exception for pharmacy benefit approval may be considered via prior authorization request and may be covered as a pharmacy benefit.**

Next Steps

- Pharmacy providers and prescribers are encouraged to assess their business processes and workflows to account for the PAD policy update.
- Refer to the [Medi-Cal Rx Bulletins & News](#) and [Medi-Cal Rx Forms & Information](#) pages of the [Medi-Cal Rx Web Portal](#) to stay up to date.
- Providers can learn more by consulting the [Medi-Cal Rx Pharmacy Reimbursable Physician Administered Drugs](#) list.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, please email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.