



Medical Supplies: Continuous Glucose Monitoring Systems and Disposable Insulin Delivery Devices Updates

September 30, 2022; Rev. October 4, 2022

What Pharmacy Providers Need to Know

This communication is an update to the alert titled [Medical Supplies: Continuous Glucose Monitoring Systems and Disposable Insulin Delivery Devices Updates](#) published on September 30, 2022.

- Providers may now submit claims to Medi-Cal Rx, retroactive to October 1, 2022, for covered Continuous Glucose Monitoring (CGM) Systems. For more information about the CGM policy and product changes, refer to the October 4, 2022 alert titled [Diabetic Supplies: Updates to Continuous Glucose Monitoring Systems](#).
- Medi-Cal Rx has not yet implemented the new policy for covered Disposable Insulin Delivery Devices (DIDD). Medi-Cal Rx will announce when the claims adjudication system is prepared to adjudicate submitted claims for DIDDs via a published alert.

What Pharmacy Providers Need to Do

- Review the [List of Covered Continuous Glucose Monitoring Systems](#) and [Medi-Cal Rx Provider Manual](#) for specific information about CGM coverage.
- Review the October 4, 2022 alert titled [Diabetic Supplies: Updates to Continuous Glucose Monitoring Systems](#).

- Until the new policy is implemented for DIDD products, pharmacy providers are advised to dispense the products to eligible beneficiaries based on currently published Medi-Cal Rx coverage criteria found in the [Medi-Cal Rx Provider Manual](#) on the [Medi-Cal Rx Web Portal](#). Pharmacy providers are advised to hold the claim submission until further notice at which time claims can then be adjudicated, retroactive to the October 1, 2022 effective date.
- Prescription requirements and product coverage criteria, quantity restrictions, and billing frequency limits apply. Claims must be submitted with a date of service on or after October 1, 2022. Until the updates for DIDD are implemented, quantities should be restricted and dispensed based upon the minimum billable amount. Refer to the *Medi-Cal Rx Provider Manual* and the specific *List of Covered Continuous Glucose Monitoring Systems* for billing quantities and restrictions.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.