



# Medical Supplies: Continuous Glucose Monitoring Systems and Disposable Insulin Delivery Devices Updates

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September 30, 2022; Rev. October 4, 2022; Rev. October 7, 2022

## What Pharmacy Providers Need to Know

This communication is an update to the alert titled [Medical Supplies: Continuous Glucose Monitoring Systems and Disposable Insulin Delivery Devices Updates](#) published on October 4, 2022.

- Providers may now submit claims to Medi-Cal Rx, retroactive to October 1, 2022, for covered Continuous Glucose Monitoring (CGM) Systems. For more information about the CGM policy and product changes, refer to the October 4, 2022 alert titled [Diabetic Supplies: Updates to Continuous Glucose Monitoring Systems](#).
- Providers may also now submit claims to Medi-Cal Rx, retroactive to October 1, 2022, for Disposable Insulin Delivery Devices (DIDD). For more information about the DIDD policy and product changes, refer to the October 7, 2022 alert titled [Medical Supplies: Disposable Insulin Delivery Devices Updates](#).
  - Prescription requirements and product coverage criteria, quantity restrictions, and billing frequency limits apply.
  - Claims must be submitted with a date of service on or after October 1, 2022.

## What Pharmacy Providers Need to Do

- Review the [List of Covered Continuous Glucose Monitoring Systems](#), [List of Covered Disposable Insulin Delivery Devices](#), and [Medi-Cal Rx Provider Manual](#) for specific information about CGM and DIDD coverage.

- Review the October 4, 2022 alert titled [Diabetic Supplies: Updates to Continuous Glucose Monitoring Systems.](#)
- Review the October 7, 2022 alert titled [Medical Supplies: Disposable Insulin Delivery Devices Updates.](#)

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com.](mailto:MediCalRxEducationOutreach@magellanhealth.com)

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