



Medi-Cal Rx

# Claims Processing Reminders for Medicare Medi-Cal Plans

January 20, 2023

## Background

On January 1, 2023, as announced in [Now Active – Cal MediConnect Transition to Medicare Medi-Cal Plans](#), beneficiaries enrolled in Cal MediConnect (CMC) transitioned to Medicare Medi-Cal Plans (MMPs or Medi-Medi Plans). This alert serves as a reminder for pharmacy providers who may be impacted by this transition when submitting pharmacy claims.

For some pharmacy claims adjudicated for dual eligible Medicare and Medi-Cal beneficiaries, Medi-Cal is payer of last resort. Medicare Part D drugs should be billed to Medicare only; Medi-Cal does not reimburse for Part D coinsurance (co-pays). Claims for drugs that are covered under Medicare Part B are billable to Medi-Cal for Medicare coinsurance and/or deductible. For drugs that can be covered under either Part B or Part D benefit, **Medicare policy determines under which benefit a specific claim can be processed**, which in turn determines if Medi-Cal will reimburse the coinsurance.

Secondary claims can be either automatically submitted to Medi-Cal after Medicare payment (generally this is done in traditional Medicare) or can be submitted as Coordination of Benefits (COB) to Medi-Cal Rx (generally in Medicare Advantage). When COB pharmacy claims are processed, the pharmacy provider may utilize resources such as the [Medi-Cal Rx Provider Manual](#) and [Medi-Cal Rx Billing Tips](#) to populate necessary fields to submit a COB claim.

Refer to the following information regarding processing pharmacy claims for dual beneficiaries:

- Medicare Part B with Medi-Cal Rx: Depending on the beneficiary's dual Medicare enrollment, claims can be sent to Medi-Cal for coinsurance payment automatically (also known as the crossover claims) or a provider would need to submit a COB claim through Medi-Cal Rx. In general, traditional Medicare Part B claims would automatically crossover and the provider should not submit a separate COB claim to Medi-Cal Rx. If a dual beneficiary is enrolled in a Medicare Advantage plan, those pharmacy claims for drugs covered under Part B will generally not "crossover" automatically, and the pharmacy would be expected to submit a COB pharmacy claim as instructed in the [Medi-Cal Rx Provider Manual](#) and the [Medi-Cal Rx Payer Specification Sheet](#).
- Medicare Part D with Medi-Cal Rx:
  - If the drug is a Medicare Part D EXCLUDED drug: Medi-Cal Rx can be billed directly.
  - If the drug is a Medicare Part D drug: Claim must be billed to Medicare Part D. Medi-Cal Rx is not considered a secondary payer in this situation and will not pay the Medicare Part D medication claims, deductibles, or copayments.

## Resources

- Refer to the [Medi-Cal Rx Covered Products Lists](#).
- View the [Medi-Cal Rx 101: Cal MediConnect Transition webinar](#).
- Refer to the *Coordination of Benefits (COB)* section of the [Medi-Cal Rx Provider Manual](#).
- Refer to the [Medi-Cal Rx Billing Tips](#).
- Refer to the [Medi-Cal Rx Pharmacy Claim Processing for Other Health Care Benefits Coordination](#) alert.
- Refer to the [Coordination of Benefits – Billing Medicare Part B and D Claims](#) alert.
- For more information regarding Part D Medicare Coverage, refer to the [Medicare Part D Manual](#).
- For more information regarding Part B Medicare Coverage, refer to the [Medicare Coverage Database](#).

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@primetherapeutics.com](mailto:MediCalRxEducationOutreach@primetherapeutics.com).