

Drug Use Review (DUR) Alert System Issue: Additive Toxicity (AT)

January 9, 2023

Medi-Cal Rx has identified a system issue with **NCPDP Reject Code 88 – DUR (Drug Use Review) for Reason for Service Code Additive Toxicity (AT)**. The result is that the system is not stopping the claims adjudication process for the pharmacist to evaluate the risk against medical necessity and may result in a paid claim without notifying the dispensing pharmacist of the potential AT. Currently, Medi-Cal Rx does not have an estimated timeline for resolution of this system issue. Once the issue is resolved, an alert will be posted to inform pharmacy providers.

What Pharmacy Providers Need to Do

- Medi-Cal Rx is asking pharmacy providers to be mindful of potential AT concerns prior to dispensing medications to beneficiaries.
- AT alerts are triggered when a target drug exceeds the threshold of four or more active prescriptions within the following therapeutic categories: opioid pain or cough medications, benzodiazepines, skeletal muscle relaxants, other sleep drugs and tranquilizers (non-benzodiazepine), antipsychotic medications, and other selected psychotropic medications with central nervous system (CNS) depressant properties. Review the [Drug Use Review \(DUR\) Alert: Additive Toxicity](#) for more information.



Be alert! Check beneficiary dispensing history at point of sale (POS) to identify potential DUR for AT, and then address any concerns prior to dispensing medications to the beneficiary.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.

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