



# Enteral Nutrition Updates to the *List of Covered Enteral Nutrition Products*, Effective January 1, 2023

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January 26, 2023

The billing code and product description for Vitaflo® USA, PKU Sphere® 20, Liquid, Vanilla, has been updated in the Medi-Cal Rx system. The correct Medi-Cal 11-digit billing number (NDC) is 12539002584. Providers can resubmit denied claims with the updated billing number, retroactive to January 1, 2023.

The [List of Covered Enteral Nutrition Products](#) has been updated on the [Medi-Cal Rx Web Portal](#).

**Note:** Product addition or inclusion on the *List* does not guarantee supply nor individual specific coverage.

Medi-Cal Rx beneficiaries denied enteral nutrition products who believe the denial was in error may ask for a state hearing by contacting the California Department of Social Services, State Hearings Division at:

PO Box 944243, MS 21-37  
Sacramento, CA 94244-2430  
Toll Free: 1-800-743-8525 or 1-855-795-0634  
Fax: 1-833-281-0905

Medi-Cal Rx beneficiaries who are members of a Medi-Cal Managed Care Plan (MCP) can contact their individual plan directly for possible coverage, billed as a medical benefit on a *CMS-1500* medical claim form. Each MCP determines enteral nutrition coverage outside of Medi-Cal Rx since enteral nutrition is a partial carve out Medi-Cal Rx benefit.

## Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at [MediCalRxEducationOutreach@magellanhealth.com](mailto:MediCalRxEducationOutreach@magellanhealth.com).