

## What is Happening?

Effective January 1, 2023, beneficiaries enrolled in Cal MediConnect have been transitioned to Medicare Medi-Cal Plans (MMPs or Medi-Medi Plans). Medi-Medi Plans are offered in the following seven counties: Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Mateo, and Santa Clara.

**Medi-Medi Plans** provide Medicare Part A, B, and D services, specialized care coordination, and wrap-around Medi-Cal services. Medi-Medi Plans coordinate benefits and services across both Medicare and Medi-Cal including Part D drug coverage. **Medi-Cal Rx** will resume the role as the Medi-Cal pharmacy benefits administrator for non-Medicare prescription drug coverage.

## What Providers Need to Know

For impacted beneficiaries, drug coverage will continue to be processed through coordination of benefits with Medicare Part B and Part D prior to coverage through Medi-Cal. Pharmacy benefits for Medi-Cal are processed through Medi-Cal Rx as the payor of last resort for drugs/products that are **specifically** excluded from Medicare Part D.

## What Providers Need to Do

- Refer to the <u>Medi-Cal Rx Covered Products Lists</u>.
- Review coordination of benefits billing information and claim processing information for other healthcare coverage in the <u>Medi-Cal Rx Provider Manual</u>.
- View the Medi-Cal Rx 101: Cal MediConnect Transition webinar.
- Review the <u>Medi-Cal Rx Billing Tips</u> for claim submission information.
- For more information regarding the transition and Medi-Medi Plans, refer to the Department of Health Care Services (DHCS) <u>Integrated Care for Dual Eligible Beneficiaries</u> page on the DHCS website.

## **Contact Information**

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@primetherapeutics.com.