



Reminder: Drugs Supplied to Nursing Facilities

January 6, 2023

Summary

This alert concerns submitting claims to Medi-Cal Rx for drugs dispensed to beneficiaries who reside in nursing facilities (NFs). NFs include Skilled Nursing Facilities, inpatient Intermediate Care Facilities (ICFs), and Long-Term Care (LTC) facilities. Medi-Cal-enrolled pharmacy providers submitting pharmacy claims for legend drugs or over-the-counter (OTC) insulin for beneficiaries residing in NFs should use pharmacy claim processing information to submit those claims to Medi-Cal Rx. Non-legend OTC drugs (excluding insulin) are included in the NF daily rates and should not be billed separately to Medi-Cal Rx. Claims submitted for non-legend OTC drugs, except insulin, will not be reimbursed.

What Pharmacy Providers Need to Know

- OTC products (except insulin and products listed in *Section 8.2.1* of the [Medi-Cal Rx Provider Manual](#)) are an excluded pharmacy benefit of Medi-Cal for beneficiaries residing in NFs. As a result, these claims will not be reimbursed if billed to Medi-Cal Rx.
- If an enrolled Medi-Cal pharmacy provider receives prescriptions for a legend drug or insulin for beneficiaries residing in NFs, the pharmacy claim should be submitted to Medi-Cal Rx.
- All claims for Medi-Cal beneficiaries should be billed to Medi-Cal Rx using pharmacy claims processing information.
- Claims submitted to Medi-Cal Rx are subject to coverage restrictions of Medi-Cal. As a result, prior authorizations (PAs) and Prospective Drug Use Review (ProDUR) requirements will apply. Pharmacy providers should refer to the [Medi-Cal Rx Provider Manual](#) and [Contract Drugs Lists](#) for additional information.

- For claim submission, a Patient Residence value must be entered to identify a beneficiary as LTC. Pharmacy providers must use one of the following Patient Residence values (NCPDP Field ID: 384-4X):
 - 3 – Nursing Facility
 - 9 – Intermediate Care Facility/Individuals with Intellectual Disabilities.

Note: Patient Location (NCPDP Field ID: 307-C7) is no longer utilized to identify LTC.

Resources

For further information regarding claim submission to Medi-Cal Rx, refer to the [Medi-Cal Rx Provider Manual](#) and additional resources below:

- [Medi-Cal Rx Payer Specification Sheet](#)
- [Medi-Cal Rx Billing Tips](#)

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.