



Updates to the Medi-Cal Rx Provider Manual

January 1, 2023

The updates/additions below have been made to the [Medi-Cal Rx Provider Manual](#) version 3.0.

Updates

Section	Update Description	Effective Date
<i>Section 4.3 – NCPDP Batch File Submission</i>	<ul style="list-style-type: none">Updated section title to “NCPDP Batch File Submission” and updated verbiage.	January 1, 2023
<i>Section 10.0 – Coordination of Benefits (COB)</i>	<ul style="list-style-type: none">Updated the list of exceptions as to when Medi-Cal Rx is the payer of last resort to include “Indian Health Services” and “Veteran’s Administration Services.”	January 1, 2023
<i>Section 10.1 – COB General Instructions</i>	<ul style="list-style-type: none">Updated the list of exceptions as to when Medi-Cal Rx is the payer of last resort to include “Indian Health Services” and “Veteran’s Administration Services.”	January 1, 2023
<i>Section 10.1.2 – Medicare Part B Coordination of Benefits Claims</i>	<ul style="list-style-type: none">Updated section title to “Medicare Part B Coordination of Benefits Claims.”Updated verbiage in first and second paragraph.Added reference of “444444” to identify the Medicare Part B Other Payer ID when submitting claim for copay charges.	January 1, 2023
<i>Section 10.1.3 – Charpentier Claims</i>	<ul style="list-style-type: none">Added “Medi-Cal fee-for-service” language in first paragraph.	January 1, 2023

Section	Update Description	Effective Date
<i>Section 10.1.4.1 – Medicare and OHC</i>	<ul style="list-style-type: none"> Rearranged the order of how providers must bill payers when a beneficiary has both Medicare and other health coverage. 	January 1, 2023
<i>Section 10.1.5 – Allowed Other Coverage Codes (OCC) for Standard OHC and Medicare Part D</i>	<ul style="list-style-type: none"> Updated table column heading to “Allowed for Standard OHC Processing.” Updated verbiage in the OCC 3 row. 	January 1, 2023
<i>Section 10.1.6 – OCC3 Reject Codes</i>	<ul style="list-style-type: none"> Removed “or on the RAD once the claim has been processed” verbiage. 	January 1, 2023
<i>Section 11.2 – Limitations on Coverage of Certain Drugs or Classes of Drugs (NEW!)</i>	<ul style="list-style-type: none"> Added verbiage about certain drugs or classes of drugs, or their medical uses, which are excluded from coverage or otherwise restricted under Medi-Cal Rx pharmacy benefits. 	January 1, 2023
<i>Section 17.6 – COVID-19 Monoclonal Antibody Product Coverage</i>	<ul style="list-style-type: none"> Removed section. 	January 1, 2023
<i>Section 17.6.1 – COVID-19 Monoclonal Antibody Product Reimbursement</i>	<ul style="list-style-type: none"> Removed section. 	January 1, 2023
<i>Section 20.4 – How to Report FWA</i>	<ul style="list-style-type: none"> Updated verbiage and contact information. 	January 1, 2023

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at Medi-CalRxEducationOutreach@magellanhealth.com.