



Drug Use Review (DUR): Additive Toxicity (AT) – System Issue Resolved

February 6, 2023

On January 9, 2023, Medi-Cal Rx announced a system issue in the alert [Drug Use Review \(DUR\) Alert System Issue: Additive Toxicity \(AT\)](#).

Medi-Cal Rx has resolved the system issue with **NCPDP Reject Code 88 – DUR (Drug Use Review) for Reason for Service Code Additive Toxicity (AT)**. The Medi-Cal Rx system is now correctly adjudicating claims. Prior to claim payment, Medi-Cal Rx will alert dispensing pharmacists to evaluate the risk of potential AT against medical necessity for that drug.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.