Reminder: Establishing Medical Necessity

February 14, 2023

What Pharmacy Providers and Prescribers Need to Know

Medi-Cal Rx would like to remind pharmacy providers and prescribers to review the [Medi-Cal Rx Contract Drugs & Covered Product Lists](#) to reduce the necessity for prior authorization (PA) submission. If covered therapies are not appropriate and a PA must be submitted to Medi-Cal Rx, pharmacy providers and prescribers should complete all required fields and provide relevant clinical information on PA requests to establish medical necessity. For additional information regarding PA submissions, refer to the alert titled *[Prior Authorization Submission Reminders](#)*.

What Pharmacy Providers and Prescribers Need to Do

When a PA is necessary to be submitted to Medi-Cal Rx, consider including the following information, if applicable, to support clinical justification:

- Diagnosis/Diagnoses
- Quantity/Days Supply
- Other products tried and the reason(s) why those products do not meet the needs of the beneficiary
- Contraindications and allergies
- Chart notes/Lab reports
- Supporting literature, compendia, or treatment guidelines *

* Recommended when submitting a PA for off-label use.

Resources

To review covered therapies that may not require a PA, refer to the following resources:

- [Medi-Cal Rx Contract Drugs & Covered Products Lists](#)
- *[Medi-Cal Rx Approved NDC List](#)*
- Prescribers: Refer to your ePrescribing application.

For assistance with submitting PAs, refer to the following resources:

- *[Medi-Cal Rx Prior Authorization (PA) Job Aid](#)* – Resource for submitting a PA via the Medi-Cal Rx Secured Provider Portal.
- *[Medi-Cal Rx Provider Manual](#)*

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.