



Medi-Cal Rx

90-Day Countdown: Reinstatement of Prior Authorization Requirements for Enteral Nutrition Products for Members 22 Years of Age and Older

June 23, 2023

Background

The purpose of this alert is to notify prescribers and pharmacy providers of the Medi-Cal Rx plan for reinstatement of prior authorization (PA) requirements for enteral nutrition products for members 22 years of age and older. In December 2022, the Department of Health Care Services (DHCS) released the Medi-Cal Rx Reinstatement Plan for Phases II, III, and IV which indicated that PA requirements for enteral nutrition products for members of all ages would be reinstated no sooner than July 2023. DHCS has decided to proceed with reinstatement of PA requirements for enteral nutrition for adults in September 2023. PA requirements for members 21 years of age and younger will not be in effect at this time.

What Pharmacy Providers and Prescribers Need to Know

On September 22, 2023, PA requirements will be reinstated for new start enteral nutrition products for members **22 years of age and older**. "New starts" are defined as new enteral nutrition therapy not previously prescribed to the member during the 15-month lookback period. PA requests may also be submitted in advance of the retirement of the Transition Policy (anticipated implementation in November 2023) for enteral nutrition products, for members 22 years of age and older, beginning September 22, 2023.

Do not submit PA requests prior to September 22, 2023, for an enteral nutrition product that will require a PA. PA requests submitted prior to September 22, 2023, will be returned with a message that no PA is required.

Reinstatement of PA requirements for enteral nutrition products for members 21 years of age and younger will not occur prior to 2024.

Note: Refer to the [List of Contracted Enteral Nutrition Products](#) for products that are eligible for coverage and reimbursement, subject to an approved PA, under Medi-Cal Rx when billed by Medi-Cal Rx eligible pharmacy providers.

Product addition or inclusion on the [List of Contracted Enteral Nutrition Products](#) does not guarantee supply nor individual specific coverage. Products deleted from the List will no longer be reimbursable, even with an approved PA, on or after the effective date of deletion. Members affected by deletions from the [List of Contracted Enteral Nutrition Products](#) should seek new prescriptions from their licensed prescriber, and new authorizations from their pharmacy provider, if applicable, for a comparable item that is listed. Continuing care does not apply.

Medi-Cal Rx beneficiaries denied coverage of a requested Medi-Cal Rx product have the right to a fair hearing. A state hearing may be requested by contacting the California Department of Social Services, State Hearings Division, at the following address:

[State Hearings](#)

P.O. Box 944243, MS 21-37

Sacramento, CA 94244-2430

Toll Free: 1-800-743-8525 or 1-855-795-0634

Fax: 1-833-281-0905

Medi-Cal Rx beneficiaries have the right and are encouraged to consult their primary care provider or prescriber to determine if an appropriate substitute product is available and covered by Medi-Cal Rx.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.