



Billing Tips Guide Updated

June 8, 2023

This alert serves to provide notice that the [Medi-Cal Rx Billing Tips](#) has been updated and is available on the [Medi-Cal Rx Provider Portal](#) on the [Forms & Information](#) page on the **Billing Tips & Payer Sheet** tab.

The [Medi-Cal Rx Billing Tips](#) was updated throughout and now includes both scenarios and guidance related to Other Coverage Codes (OCCs) 2 and 4. This update provides pharmacy providers clarification and information regarding coordination of benefits (COB) involving OCCs.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.