



Lift of Labeler Code Restriction for Truvada

August 22, 2023

What Pharmacy Providers and Prescribers Need to Know

Medi-Cal Rx lifted Code I Labeler Code restriction for all strengths of Truvada (Emtricitabine/Tenofovir) on August 21, 2023. This will be retroactive to August 4, 2023.

- Pharmacy providers who received a denied claim for **Reject Code 606 – Brand Drug/Specific Labeler Code Required**, when submitting for Emtricitabine/Tenofovir, should resubmit the claim.
- The generic form of Truvada (Emtricitabine/Tenofovir) will be available without a prior authorization (PA).

Reminders

Medi-Cal Rx allows providers to dispense a 14-day emergency supply of medications to enable members to have immediate access to medically necessary drugs in emergency situations. Supply chain shortages are appropriate for an emergency fill. See the *Emergency Fills* section in the [Medi-Cal Rx Provider Manual](#) for additional details. Medi-Cal Rx published guidance on how providers can request alternative medications when the prescribed product is not available or only available in a limited, insufficient quantity. See [Medi-Cal Rx Policy for Requesting Alternative Medication in Case of Supply Shortage](#).

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.