



Temporary Lift of Labeler Code Restriction for Suboxone Film

August 17, 2023

What Prescribers and Pharmacy Providers Need to Know

Medi-Cal Rx identified localized supply chain issues for the brand name medication Suboxone® sublingual film impacting all strengths due to higher demand than anticipated by the regional distribution centers. This is a temporary supply chain shortage anticipated to be resolved within a short period of time.

In response to this issue, Medi-Cal Rx lifted Code I Labeler Code restriction for Suboxone (buprenorphine/naloxone) sublingual film on August 16, 2023. **This Code I Labeler Code restriction lift for Suboxone is temporary. Medi-Cal Rx will reinstate the Labeler Code restriction for Suboxone on September 6, 2023.**

- Pharmacy providers should work with their distributors to increase their supply of the brand Suboxone sublingual film to meet the Medi-Cal Rx Code I Labeler Code restriction to ensure timely access to therapy.
- Pharmacy providers who received a denied claim for **Reject Code 606 – Brand Drug/Specific Labeler Code Required**, when submitting for buprenorphine/naloxone sublingual film between August 4, 2023 and August 16, 2023, should resubmit the claim.

Reminders

Medi-Cal Rx allows providers to dispense a 14-day emergency supply of medications to allow members to have immediate access to medically necessary drugs in emergency situations. Supply chain shortages, such as this example, are appropriate for an emergency fill. See the *Emergency Fills* section in the [Medi-Cal Rx Provider Manual](#) for additional details. Medi-Cal Rx published guidance on how providers can request alternative medications when the prescribed

product is not available or only available in a limited or insufficient quantity. See [Medi-Cal Rx Policy for Requesting Alternative Medication in Case of Supply Shortage](#).

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.

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