



Diabetic Supplies Update: Changes to Continuous Glucose Monitoring Systems Policy, Effective October 1, 2023

September 1, 2023

Effective October 1, 2023, the coverage requirements for Medi-Cal Rx contracted Continuous Glucose Monitoring (CGM) Systems have been updated. These changes are effective for requests on and after October 1, 2023.

The language will be updated within the *Diabetic Supplies – Continuous Glucose Monitoring (CGM) Systems* section of the [Medi-Cal Rx Provider Manual](#) on the [Medi-Cal Rx Web Portal](#) at a later date.

The manufacturer has guaranteed Medi-Cal Rx providers may purchase, upon request, for dispensing to eligible Medi-Cal Rx members, covered products at or below the Maximum Acquisition Cost (MAC)/Maximum Allowable Product Cost (MAPC). Providers can locate MAC price suppliers by calling manufacturer phone numbers referenced in the *List* on the [Medi-Cal Rx Web Portal](#).

Also effective October 1, 2023, the [List of Contracted Continuous Glucose Monitoring \(CGM\) Systems](#) has been updated on the Medi-Cal Rx Web Portal to add Dexcom G7 products as Medi-Cal Rx covered pharmacy benefits. A prior authorization (PA) is required for coverage and quantity, and frequency limits apply.

Product Label Name	Billing Code (11-digit NDC-like Number)	MAC/MAPC Price per each
Dexcom G7 Receiver	08627007801	\$299.0000
Dexcom G7 Sensor	08627007701	\$118.3300

Product addition or inclusion on the *List* does not guarantee supply nor individual specific coverage.

Medi-Cal Rx members denied coverage of a requested Medi-Cal Rx product have the right to a fair hearing. A state hearing may be requested by contacting the California Department of Social Services, State Hearings Division, at the following address:

[State Hearings](#)

P.O. Box 944243, MS 21-37

Sacramento, CA 94244-2430

Toll Free: 1-800-743-8525 or 1-855-795-0634

Fax: 1-833-281-0905

Medi-Cal Rx members have the right and are encouraged to consult their primary care provider or prescriber to determine if an appropriate substitute product is available and covered by Medi-Cal Rx.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

For other questions, email Medi-Cal Rx Education & Outreach at

MediCalRxEducationOutreach@magellanhealth.com.